INCLUDING A JOINT OPERATOR

Basic Food Hygiene Course

National Environment Agency
Safeguard • Nurture • Cherish
Stallholders not on subsidised rent may include a joint operator for their stall. This would help to cater to the needs of the patrons, and at the same time improve the vibrancy of the hawker centre. For example, the stallholder may operate the stall from 8am to 4pm while the joint operator operates the stall from 4pm to 8pm.

**WHAT CONDITIONS DO THE STALLHOLDER AND JOINT OPERATOR HAVE TO FULFIL?**

1. The joint operator:
   - **must** be a Singapore Citizen or Permanent Resident
   - **must** be 21 years old and above
   - **must not** be an undischarged bankrupt
   - **must not** be blacklisted or debarred from operating a hawker stall, holding a hawker licence or tendering for all lines of business
   - **must not** be a former licensee whose licence was revoked by the NEA or a former assistant/nominee who was de-registered by NEA
   - **must not** be an existing tenant and he/she can only be a joint operator for a maximum of 2 stalls in NEA-managed hawker centres
The stallholder and the joint operator are each required to personally operate the stall for at least 4 hours per business day.

The operating hours for the stallholder and joint operator must not overlap.

The period of joint operation must be within the tenancy period of the existing Tenancy Agreement.

The stallholder is responsible for ensuring that the rental and any other fees for the stall are fully paid at all times.

If a stallholder wishes to change to a new joint operator, he/she has to de-register the previous joint operator and seek consent from NEA for the new joint operator.

If the joint operator is no longer eligible to operate the stall or unable to do so for any other reasons, it is the stallholder’s responsibility to inform NEA and evict the joint operator.

**HOW DO I INCLUDE A JOINT OPERATOR?**

You may register online at the following website: [https://e-services.nea.gov.sg/hcms/mainpage.aspx](https://e-services.nea.gov.sg/hcms/mainpage.aspx)

You may also go to NEA One-Stop Information and Service Centre and submit the following:

1. NRICs of both the stallholder and proposed joint operator
2. 2 recent passport-sized photographs of the proposed joint operator
3. Basic Food Hygiene Course certificate for the proposed joint operator (for cooked food stalls)
4. Any other relevant supporting documents

**NEA One-Stop Information and Service Centre:**
HDB Hub East Wing
480 Lorong 6 Toa Payoh, #26-01
Singapore 310480

**24-Hour NEA Contact Centre:**
1800-2255 632 (1800-CALL NEA)