

## Good Practice Guide for Noise Mitigation – For Entertainment Outlets

### Indoors

- Activities and operations should not cause a noise nuisance to nearby residential or commercial premises.
- Music-generating devices/systems, and/or playing of live music should not cause a noise nuisance to nearby residential or commercial premises. A sound limiter should be installed to prevent noise from exceeding pre-set levels or any tampering with the sound volume setting.
- Where speakers are installed, they should be directional and be located away from the corners of the premises.
- Where applicable, the use/installation of sound absorbing and/or anti-vibration materials should be considered so as to reduce transmission of noise and vibration.
- Double-glazed noise insulation windows and double doors, constructed of sound insulation or absorption materials, should be installed to reduce noise transmission and leakage to the outside of the premises.

### Outdoor Refreshment Areas (ORAs)

- Any music-generating devices/systems, installed in the ORA of the premises, should be situated at a distance away from the nearest residential or commercial premises.
- The volume of any music-generating devices/systems should be kept at a level which does not result in noise nuisance to nearby residential or commercial premises.
- Operators should affix rubber caps on the legs of tables and chairs to minimise noise resulting from any movement/dragging of the furniture.
- Operators should display signage at conspicuous locations in the ORA to inform customers to keep their volumes down after 10.30 pm. Operators should ensure that employees and customers do not speak loudly or make too much noise in the ORA after 10.30 pm.

*Note: The recommended practices listed in this document are not exhaustive. Owners/Occupiers are recommended to consult independent experts/consultants for advice on noise control measures specifically suitable for his/her situation and premises, in compliance with the conditions/requirements stipulated by the relevant licensing and regulatory authority/authorities. Where warranted, the relevant authorities may also require the owner/occupier of the premises to engage a noise consultant for mitigation of noise.*