LICENCE ISSUED UNDER
THE ENVIRONMENTAL PUBLIC HEALTH ACT (CAP 95)
THE ENVIRONMENTAL PUBLIC HEALTH (GENERAL WASTE COLLECTION) REGULATIONS

Name of Licensee: 
Licence No.: 
Address: 
NRIC/CO. Certificate No.: 

Type of Licence: GENERAL WASTE COLLECTOR

LICENCE FEE: $195.00
VALIDITY PERIOD: 12 MONTHS
DATE OF EXPIRY: 
PAYMENT DATE: 

GENERAL WASTE COLLECTOR’S LICENCE

(1) THIS LICENCE IS ISSUED IN ACCORDANCE WITH AND SUBJECT TO THE ENVIRONMENTAL
PUBLIC HEALTH ACT (CAP. 95), THE ENVIRONMENTAL PUBLIC HEALTH (GENERAL WASTE
COLLECTION) REGULATIONS (RG. 12) AND THE CONDITIONS OF LICENCE STATED
OVERLEAF.

(2) THE LICENSEE SHALL TAKE ALL ACTION, FULFIL ALL CONDITIONS AND DO ALL THINGS
REQUIRED TO BE DONE (INCLUDING THE OBTAINING OF ANY NECESSARY CONSENT
FROM RELEVANT GOVERNMENT AUTHORITIES OF RELEVANT COUNTERPARTS) SO AS TO
ENABLE IT TO LAWFULLY ENTER INTO, PERFORM AND COMPLY WITH ITS OBLIGATIONS
UNDER THIS LICENCE.

__________________________________________________________
DATE OF ISSUE for DIRECTOR
DEVELOPMENT CONTROL AND LICENSING DEPARTMENT
Conditions of Licence

1. Unless stated otherwise or the context otherwise requires, all terms shall have the same meanings as used in the Environmental Public Health Act (Cap. 95) and the Environmental Public Health (General Waste Collection) Regulations (Rg. 12).

1A. The Director-General has the right, in the public interest, to make modifications to any condition of this licence or add new conditions during the period to which this licence relates.

2. The licensee hereby represents and warrants that all information and/or documents furnished and supplied for the purposes of applying for this licence is true and accurate.

3. The licensee shall collect waste from residential enclaves only between 7am to 7pm unless written permission is otherwise obtained from the Agency. Applications for collections outside these hours are to be sent through NEA’s online feedback form.

4. The licensee shall take all necessary measures to ensure that:
   a. No vehicle shall fall into the refuse bunker when discharging waste at disposal sites.
   b. All bins (including open top containers and compactors) are properly secured and do not fall off from vehicles when discharging refuse at disposal sites.
   c. SS EN840/EN 12574-compliant refuse and recycling bins are used and provided, for the storage of refuse and recyclables, in providing their services.

5. The licensee shall, at a frequency stipulated by the Agency, ensure that all vehicles, bins and equipment are inspected by a competent workshop and certified by a qualified person as being roadworthy and in a fit condition to collect, transport and dispose of waste at disposal facilities and be affixed with a certification label.

6. The licensee shall ensure that the tippers, open lorries and bins are not overly filled with refuse and that the refuse is securely covered.

6A. Without prejudice to the generality of licence condition 6 above, the licensee shall:
   i. ensure that all Rear End Loader trucks are fitted with a mechanical cover and used when travelling along major roads
   ii. ensure that Open Top Containers ("OTCs") are of the approved size and do not exceed 3.7 metres in total height, when carried on hooklift mounted trucks
   iii. a reversing camera is fitted on all Hooklift-mounted trucks, with live feed into driver’s cabin during reversing; and
   iv. a 360 degree camera system be fitted on all Rear End Loader trucks, with live feed into driver’s cabin, when rendering waste collection services.

7. The licensee shall maintain the vehicle(s), equipment and bins in a clean and good working condition and keep records of all transactions.

8. The licensee shall inform the Agency immediately if there are any changes in the locations at which recyclables are disposed.

9. Deleted and intentionally left blank.

10. The licensee shall ensure that all Class “C” waste collected is disposed of at Water Reclamation Plants, as directed by the Public Utilities Board.

11. *The licensee shall ensure that drivers and crew have been trained and certified under the Singapore Workforce Skills Qualifications ("WSQ") framework for the Waste Management Industry.

12. *The licensee shall maintain proper records and provide a copy of all WSQ qualifications received by drivers and crew when the licence is renewed or whenever demanded by the Agency.

13. The licensee shall make the required contributions to Medisave as required under the CPF Act.

14. This licence is not transferable except with the prior written approval of the Agency, approval of which may or may not be granted.

15. The licensee shall not contravene any provisions of the Workplace Safety and Health Act (Cap. 354A) (or its regulations) or the Code of Practice for General Waste Collectors.

15A. In the event that the licensee and/or its employee or assistant is investigated for any contravention of the Environmental Public Health Act (Cap. 95), the Environmental Public Health (General Waste Collection) Regulations, the Workplace Safety and Health Act (or its regulations) or the Code of Practice for General Waste Collectors, the Director-General may suspend the licence without providing compensation or prior notice, provided that the duration of the suspension does not extend beyond what is reasonable to conclude investigations.

16. Within two weeks after each calendar quarter, Class “B.1” licensees, defined as Used Cooking Oil (UCO) collectors, shall submit a declaration stating the (i) name and address of the food establishments from where the UCO was collected (ii) amount (in tonnes) of UCO collected from each premise, per month (iii) dates of UCO disposed/exported and the amount (in tonnes) (iv) name and address of the companies/premises where the UCO is being disposed/exported, and (v) intended use of disposed/exported UCO.

17. In the event that the licensee and/or its employee or assistant breaches any of the conditions of this licence, the Director-General may suspend or cancel this licence, and/or impose the financial penalties listed in the following table:

<table>
<thead>
<tr>
<th>Breach of Licence</th>
<th>Condition Financial penalty</th>
</tr>
</thead>
<tbody>
<tr>
<td>Condition (4a)</td>
<td>$2000 per breach</td>
</tr>
<tr>
<td>Condition (4b)</td>
<td>$1000 per breach</td>
</tr>
<tr>
<td>Conditions (6) and (10)</td>
<td>$700 per breach</td>
</tr>
<tr>
<td>Any other Licence Condition</td>
<td>$500 per breach</td>
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</tbody>
</table>

*Licence Conditions (11) and (12) are not applicable to Class “B.1” General Waste Collectors

Revised in Mar 2020