

09 June 2020

Advisory to Waste Generators

Dear Sir/Madam

Requirement to Engage Licensed General Waste Collectors and Unsafe Overfilling of Open-Top Containers

Requirement to Engage Licensed General Waste Collectors

Under the Environmental Public Health (General Waste Collection) Regulations (Cap 95, Rg 12), all owners of premises and occupants who generate waste (“waste generators”) are required to engaged licensed general waste collector (GWCs) to collect and transport waste to approved disposal facilities.

Open-Top Containers Should Not Be Overfilled for Safety Reasons

General waste meant for disposal is commonly loaded into open-top containers (OTCs) provided by the GWCs. Under the licensing conditions, the GWCs are required to ensure that the OTCs are not overly filled with refuse and that refuse is securely covered as this could pose potential safety hazards to other road users during transportation, e.g. waste could drop off on the road if the OTCs are overly filled. Similarly, this would compromise the safety of the drivers and staff of the disposal facilities.

Hence, OTCs should only be filled up to their brim, which also makes it easier for the OTCs to be securely covered for transportation.

Do's and Don'ts

Please see photos below for the right way to load the OTC.



This is the **CORRECT** way



This is the **NOT ALLOWED**

Premises owners' and occupants' cooperation required

We would like to seek the cooperation of waste generators and other users of OTCs such as companies and Town Councils, to help ensure that the OTCs are not overfilled at their premises, work sites, etc. GWCs have the right to reject collection of overfilled OTCs if waste generators do not cooperate and ensure no overfilling of OTCs.

Waste generators shall also ensure that only acceptable waste is loaded into OTCs for disposal. Recyclables shall be sent to licensed general waste disposal facilities (GWDFs), general waste which is incinerable shall be sent to the incineration plants and general waste which is non-incinerable shall be sent to the landfill.

The list of licensed GWDFs can be found on:

<https://www.nea.gov.sg/our-services/waste-management/waste-management-infrastructure/refuse-disposal-facility/waste-disposal/general-waste-disposal-facility>

Please note that GWCs who are transporting unacceptable waste will be turned away from the incineration plants and/or Tuas Marine Transfer Station, hence, the cooperation of both owners and occupants of premises is sought to ensure that unacceptable waste is not mixed with the acceptable waste in OTCs.

Please contact Ms Sandy Chew (sandy_chew@nea.gov.sg) / Ms Soh Jing Yi (soh_jing_yi@nea.gov.sg) if you need further clarifications.

Yours faithfully

Waste & Resource Management Department
National Environment Agency

Cc: Waste Management and Recycling Association of Singapore