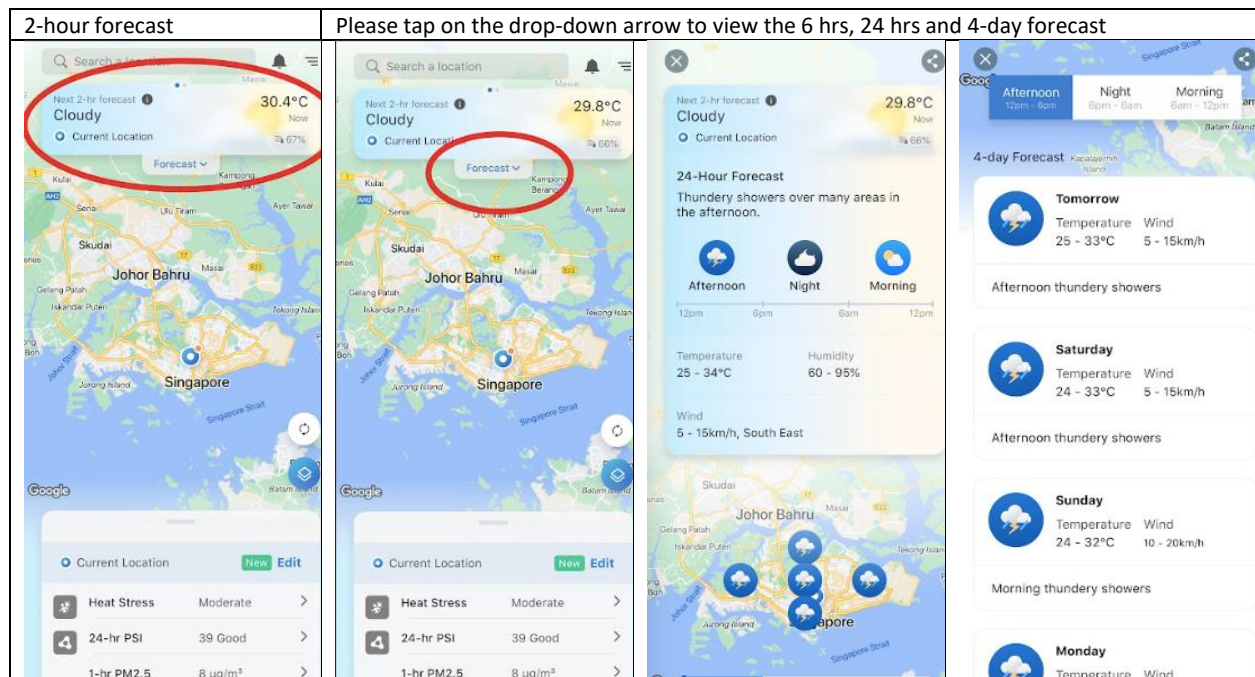


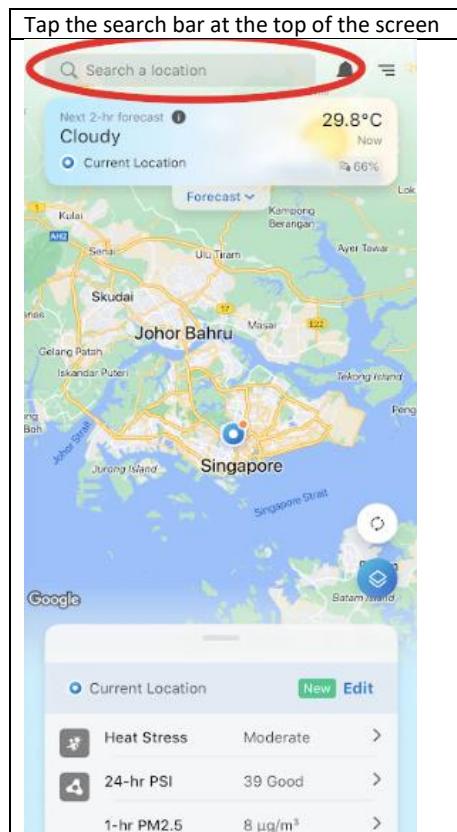
myENV App user guide for top features

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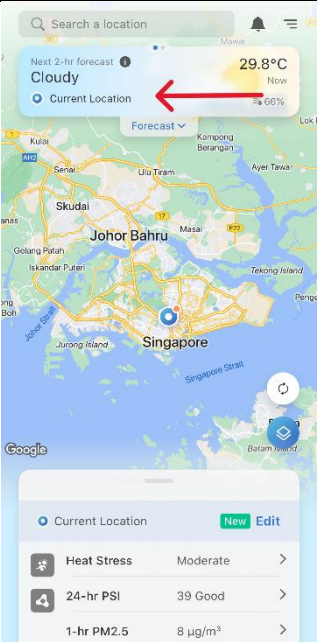
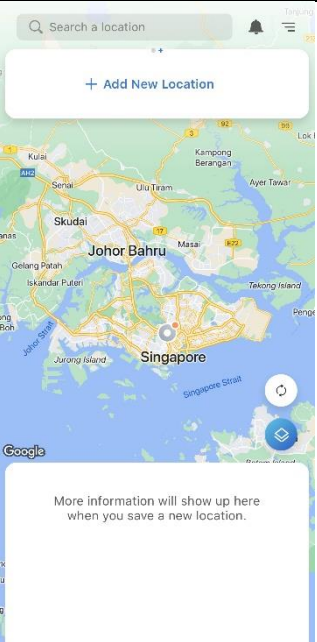
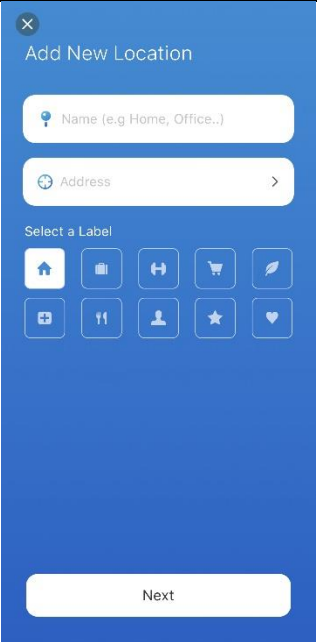
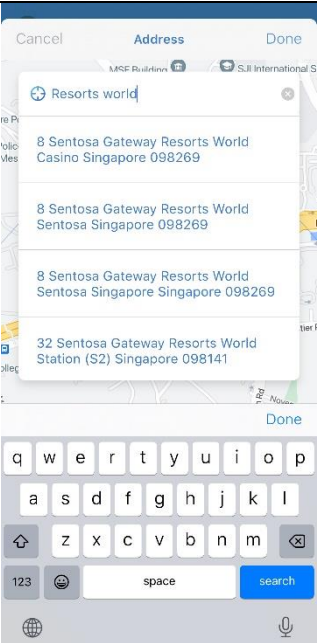
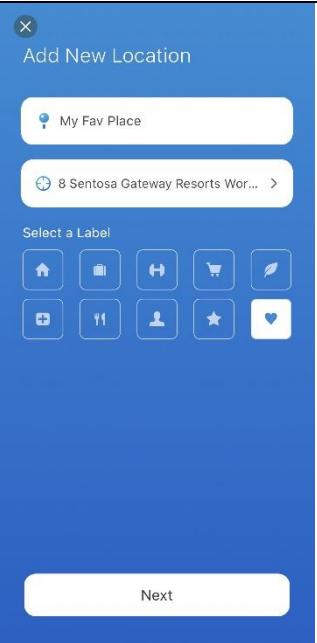
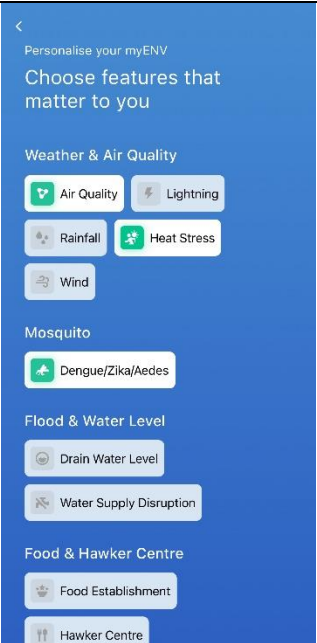
1. Steps to access the 2hrs, 6hrs, 24hrs and 4-day Weather Forecasts



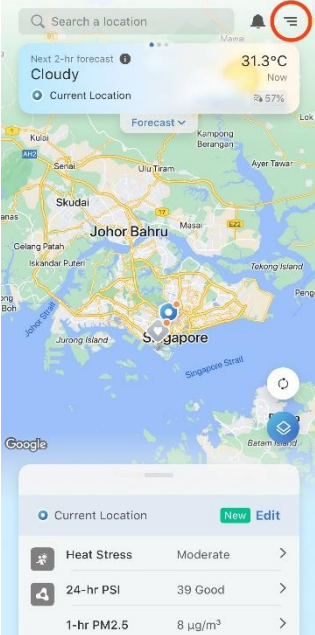
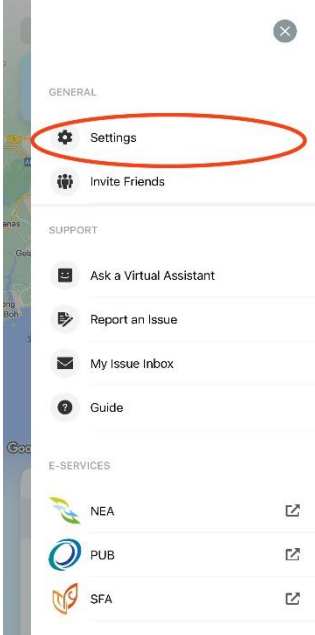
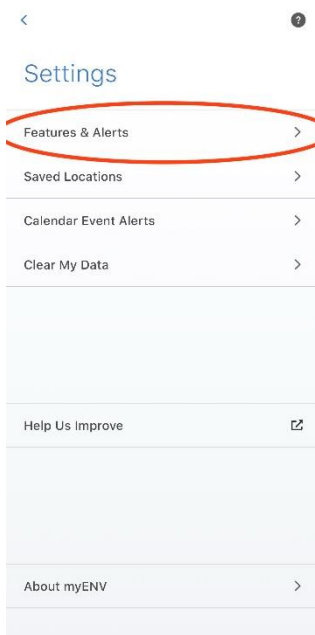
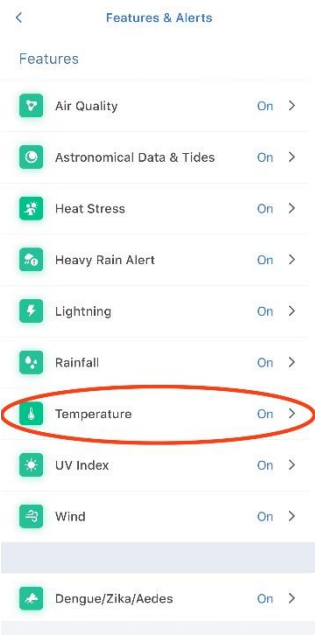
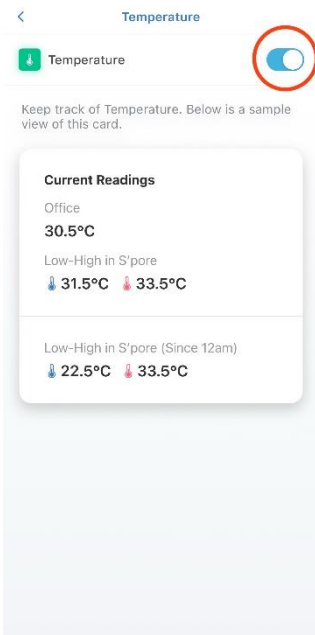
2. Steps to search for a location in the app



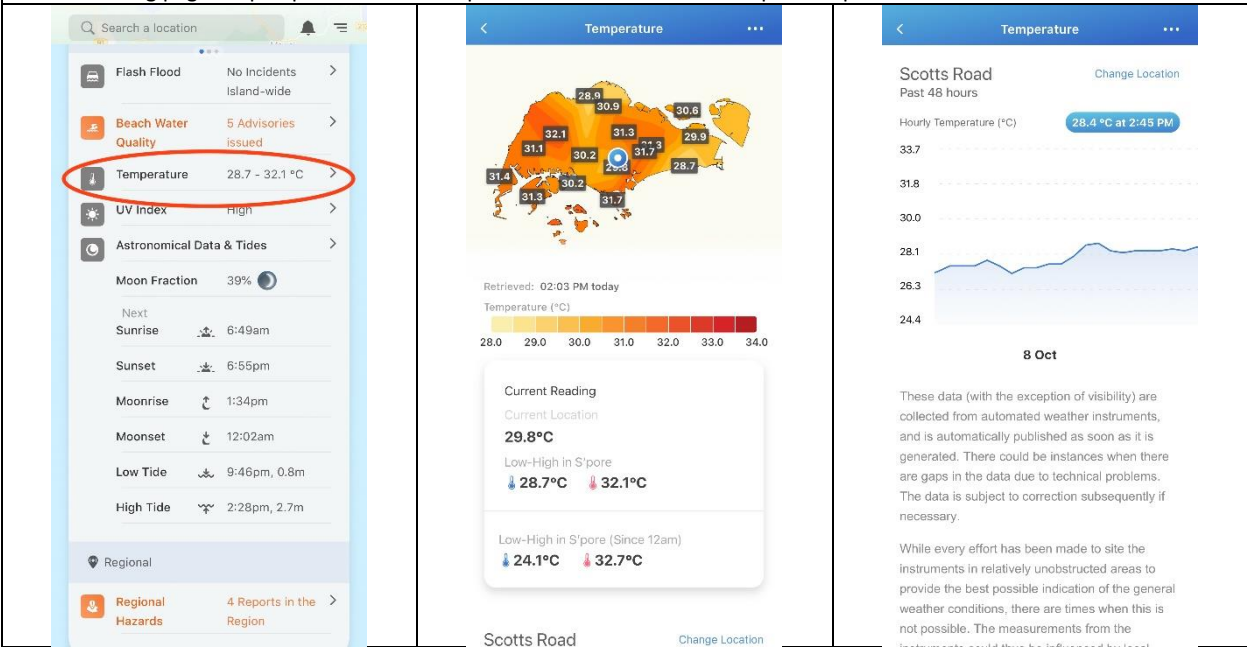
3. Steps to add a New Location

Swipe Left at the Weather Banner	Tap on "Add New location"	Search for the location in the address field.
 The screenshot shows the weather app interface. At the top, there's a search bar and a weather banner for 'Cloudy' with a temperature of 29.8°C. Below the banner, there's a map of Singapore. A red arrow points to the 'Add New Location' button in the top right corner of the map area.	 The screenshot shows the 'Add New Location' screen. At the top, there's a search bar and a '+ Add New Location' button. Below the button, there's a map of Singapore. A text box at the bottom says 'More information will show up here when you save a new location.'	 The screenshot shows the 'Add New Location' screen. The 'Name' field is filled with 'Resort World'. Below the name field, there's an 'Address' field. Below the address field, there's a 'Select a Label' section with various icons. At the bottom, there's a 'Next' button.
For example, type in "Resort World" and select the preferred location, and tap "Next"	Type in the name for the location. For example, My fav place. Select an icon to represent the location and tap "Next"	Select the features you are interested in, and tap "Save"
 The screenshot shows the address search results for 'Resort World'. The search bar is filled with 'Resort world'. Below the search bar, there's a list of search results. The first result is '8 Sentosa Gateway Resorts World Casino Singapore 098269'. The second result is '8 Sentosa Gateway Resorts World Sentosa Singapore 098269'. The third result is '8 Sentosa Gateway Resorts World Sentosa Singapore 098269'. The fourth result is '32 Sentosa Gateway Resorts World Station (S2) Singapore 098141'. The 'Done' button is at the bottom right.	 The screenshot shows the 'Add New Location' screen. The 'Name' field is filled with 'My Fav Place'. Below the name field, there's an 'Address' field. Below the address field, there's a 'Select a Label' section with various icons. The 'My Fav Place' icon is selected. At the bottom, there's a 'Next' button.	 The screenshot shows the 'Personalise your myENV' screen. The title is 'Choose features that matter to you'. Below the title, there's a 'Weather & Air Quality' section with icons for Air Quality, Lightning, Rainfall, and Heat Stress. Below that, there's a 'Mosquito' section with an icon for Dengue/Zika/Aedes. Below that, there's a 'Flood & Water Level' section with icons for Drain Water Level and Water Supply Disruption. Below that, there's a 'Food & Hawker Centre' section with icons for Food Establishment and Hawker Centre.

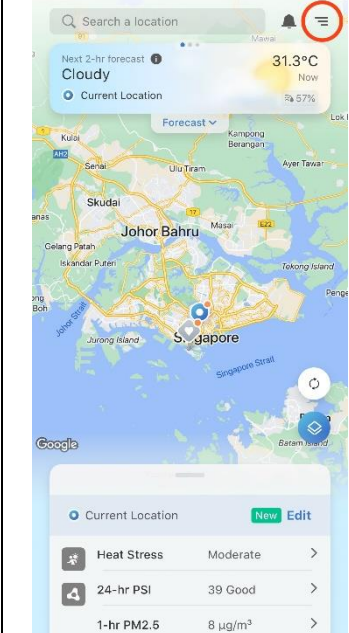
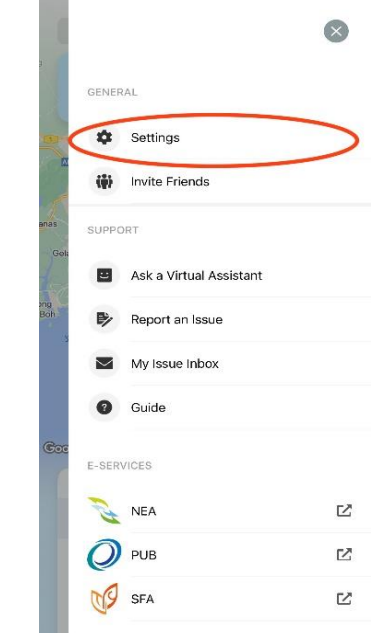
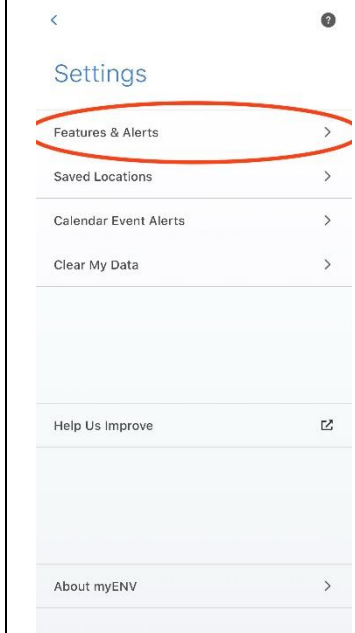
4. Steps to access Temperature Information

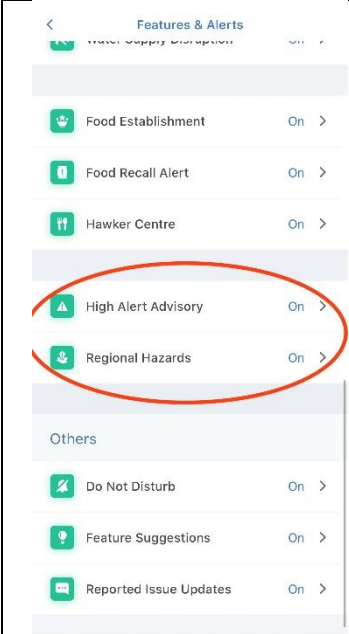
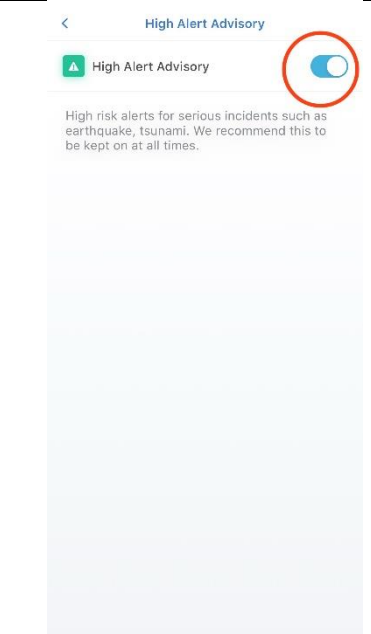
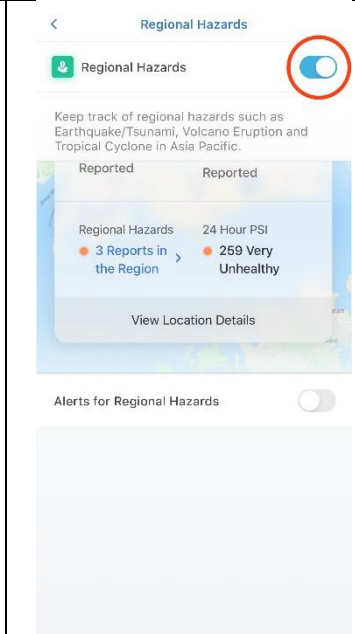
Tap on the "Menu" icon.	Select "Settings"	Select "Features and Alerts"
		
Select "Temperature" to subscribe to the feature		
		

At the Landing page Swipe up and select “Temperature” for information of up to the past 48-Hours

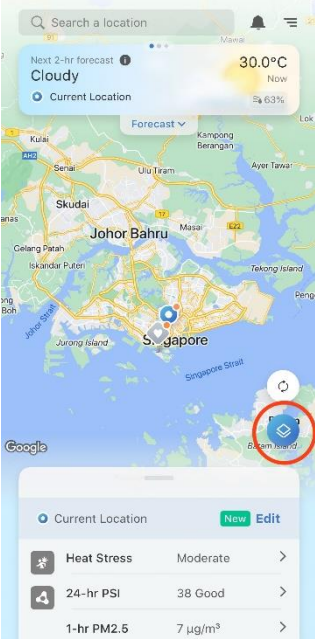
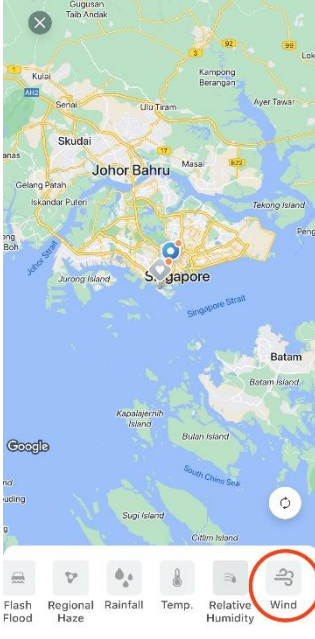
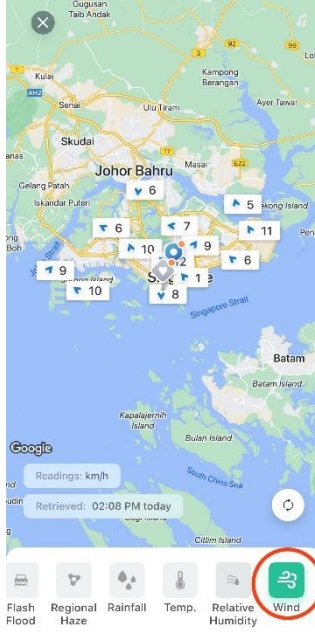


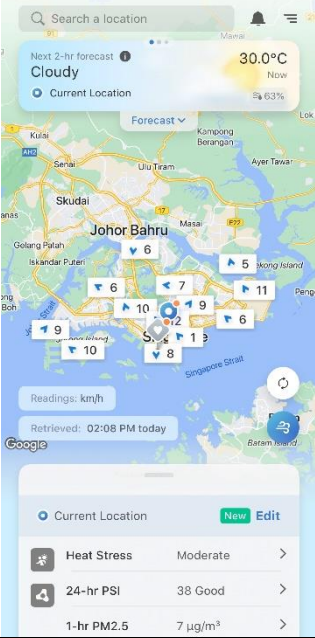
5. Steps to switch off High Alert Advisory and Regional Hazard alerts

Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

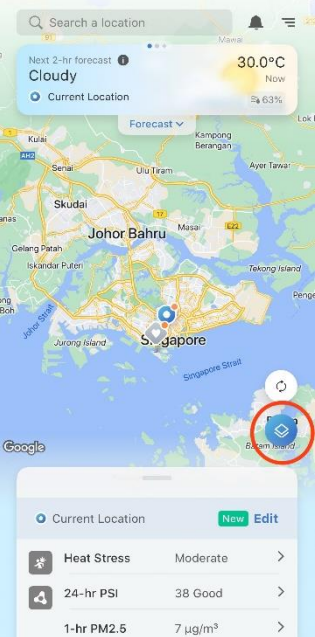
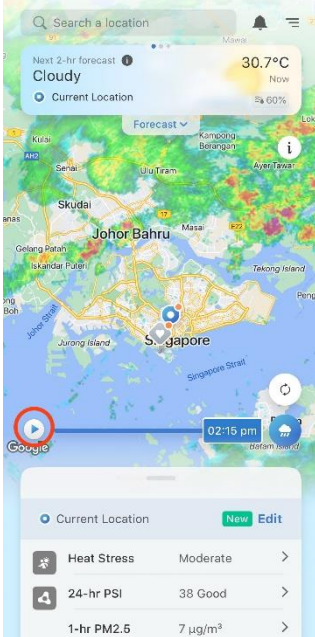
Select "High Alert Advisory" / "Regional Hazards"	Enable/Disable according to preference	
		

6. Steps to access Wind Information

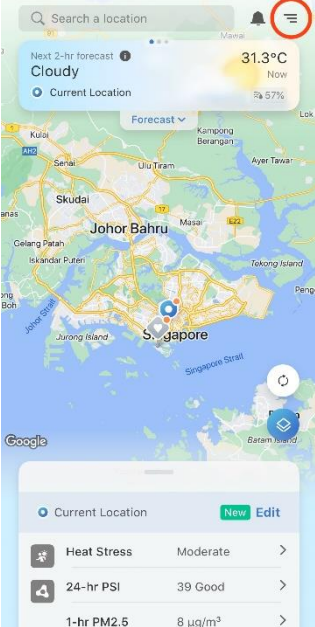
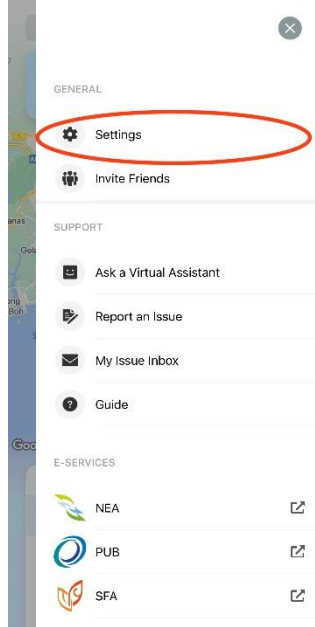
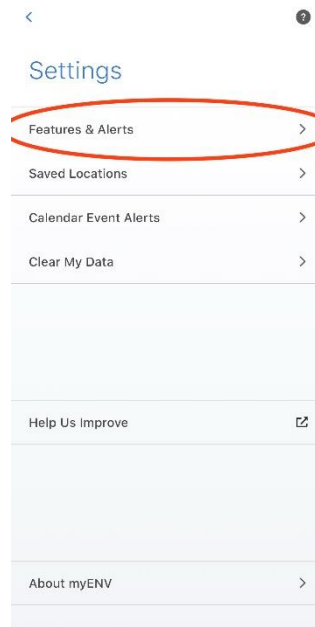
Tap on the Overlay icon at the landing page	Select "Wind"	View Wind information in Full Screen
		

View Wind information on the landing page


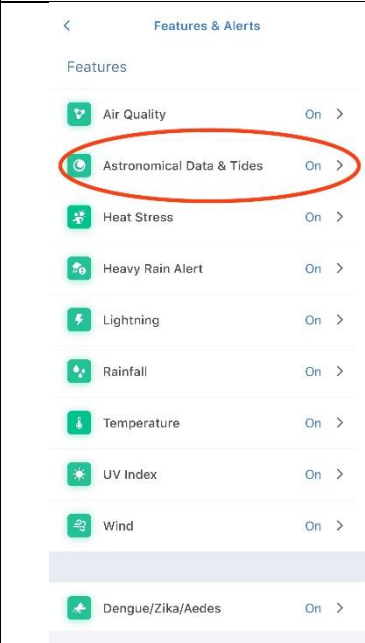
7. Steps to view Rain Information

Tap on the Overlay icon at the landing page	Select "Rain"	You will now be able to view Rain information on the landing page
 The screenshot shows the landing page with a map of Johor Bahru and Singapore. At the bottom right, there is a circular overlay icon with a blue and white design, which is circled in red.	 The screenshot shows the map with a color-coded rain overlay. At the bottom, there is a menu with several options: 'Rain Areas', 'Lightning', 'Air Quality', 'Flash Flood', 'Regional Haze', and 'Rainfall'. The 'Rain Areas' option is circled in red.	 The screenshot shows the landing page with the rain information overlay. The map displays a color-coded rain overlay, and the bottom menu shows the 'Rain Areas' option selected.

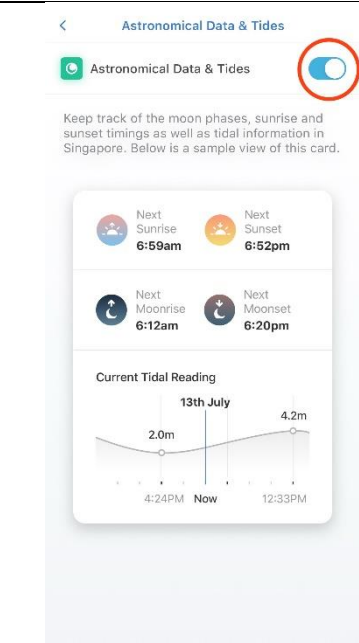
8. Steps to view Astronomical Data & Tides information

Tap on "Menu"	Tap on "Settings"	Tap on "Features & Alerts"
 The screenshot shows the landing page with a map of Johor Bahru and Singapore. At the top right, there is a menu icon (three horizontal lines), which is circled in red.	 The screenshot shows the Settings menu. The 'Settings' option is circled in red.	 The screenshot shows the Settings menu. The 'Features & Alerts' option is circled in red.

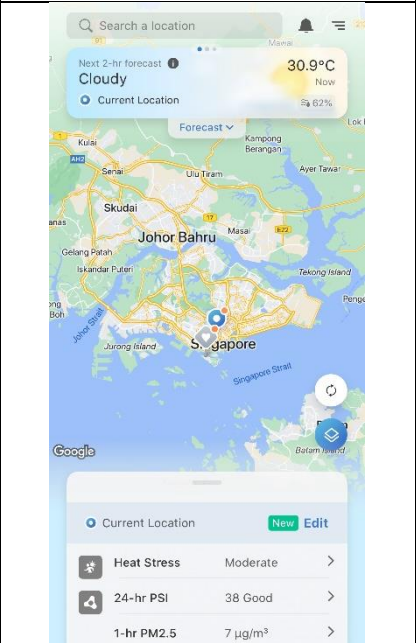
Tap on “Astronomical Data & Tides”



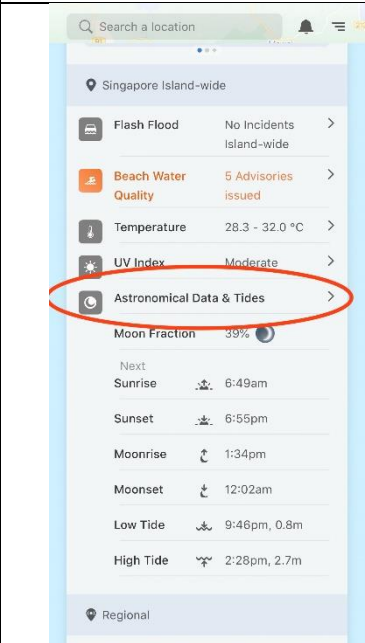
Enable the Feature



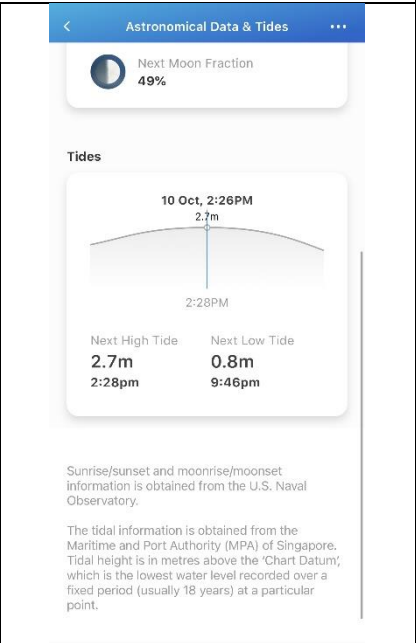
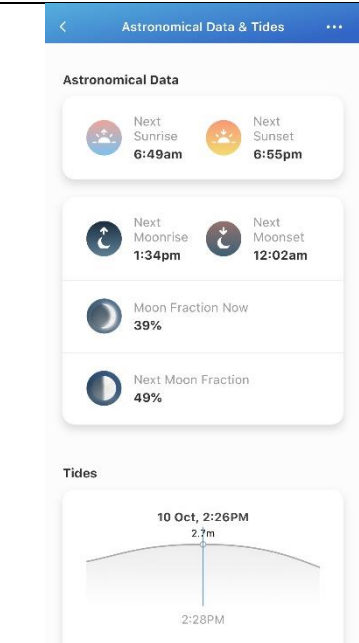
Return to the Landing Page



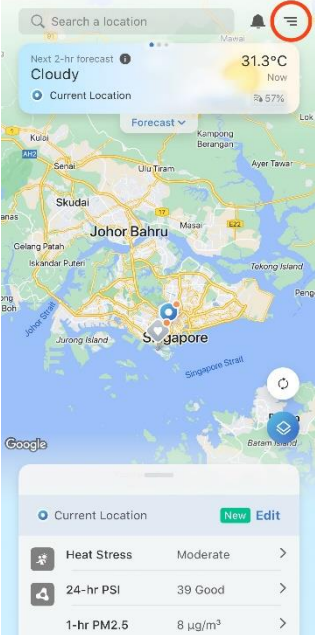
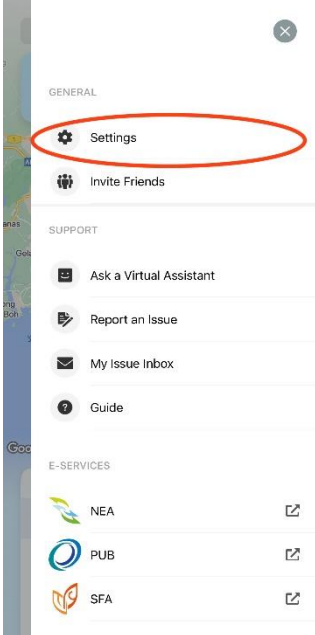
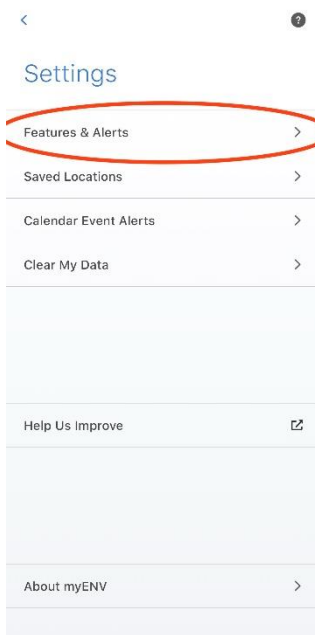
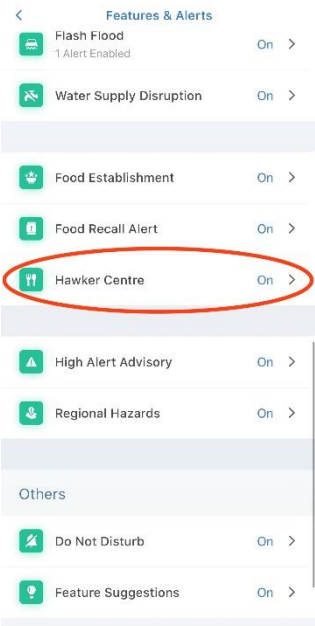
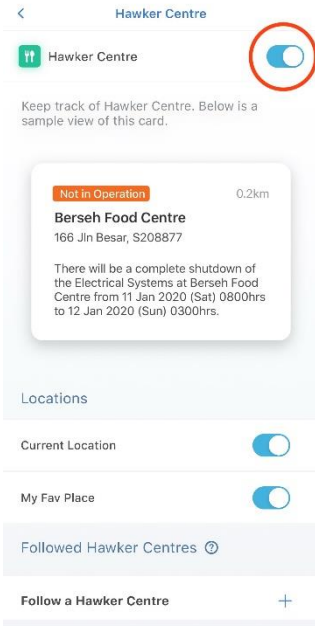
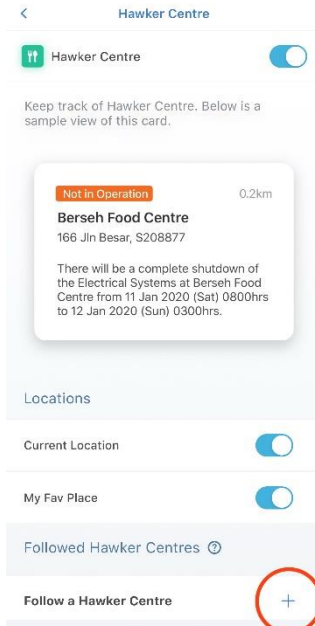
Swipe Up to tap on the “Astronomical Data & Tides”



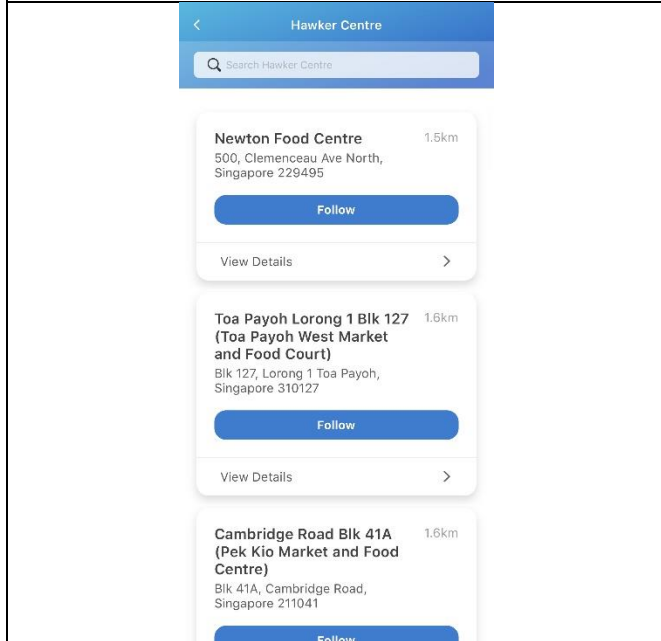
View “Astronomical Data & Tides” information



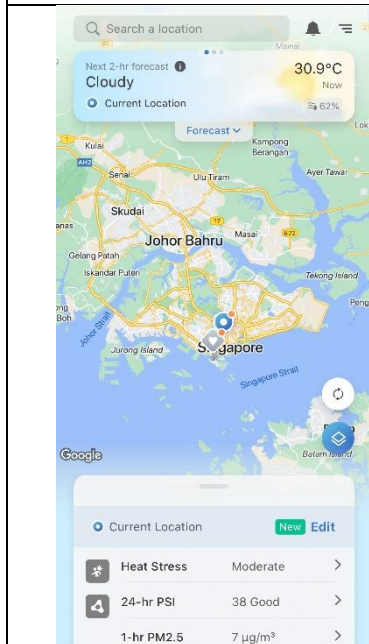
9. Steps to view the Hawker Centre information

Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		
Tap on "Hawker Centre"	Enable the feature	Scroll to the bottom of the page to follow a hawker centre
		

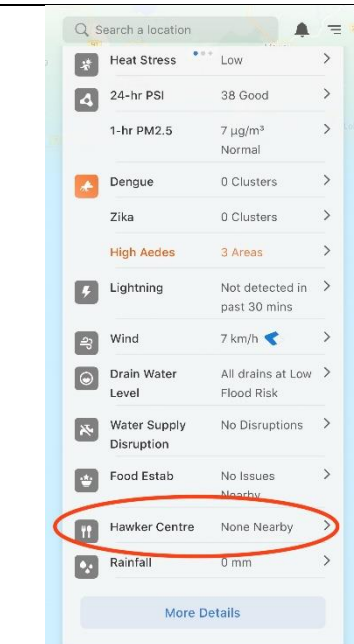
Search for a hawker centre which you like to follow and tap "Follow". You will receive notification when this hawker is scheduled for closure one day before and during its closure



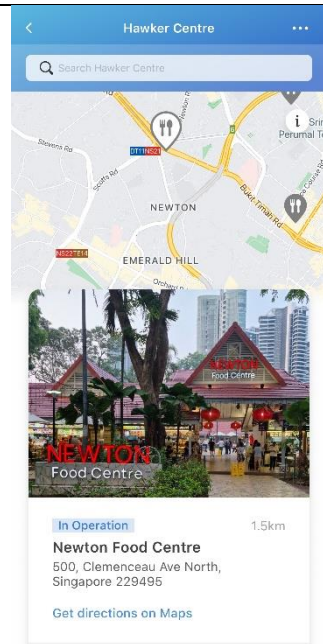
Return to the landing page



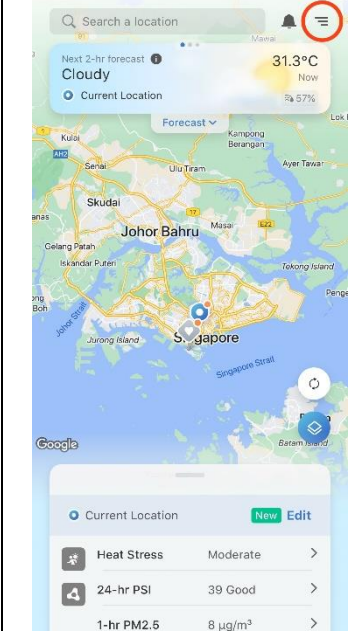
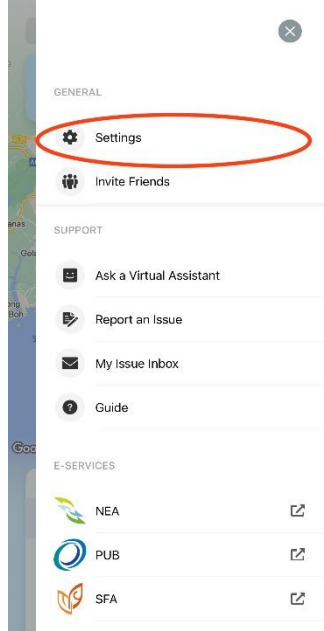
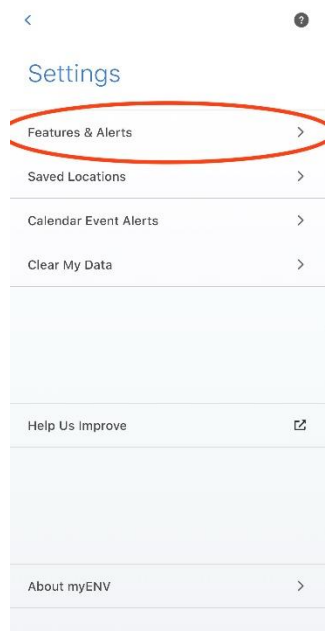
Scroll down to "Hawker Centre"

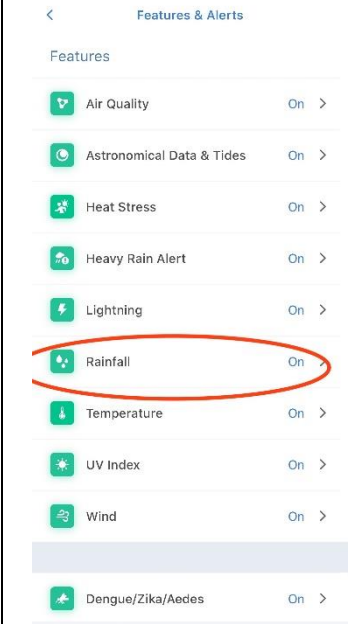
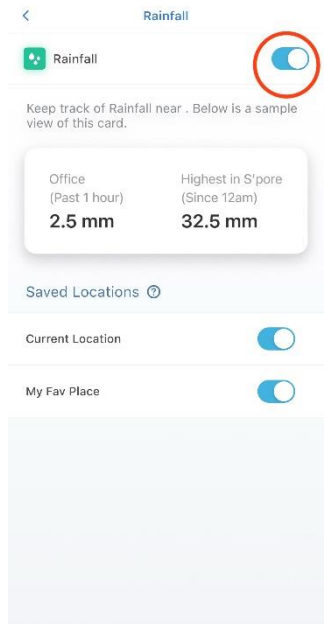
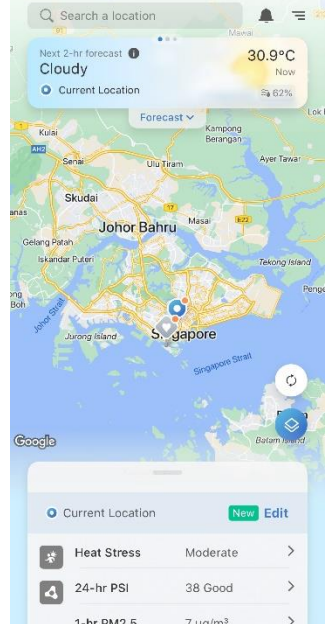


You can view more details of the Hawker centre

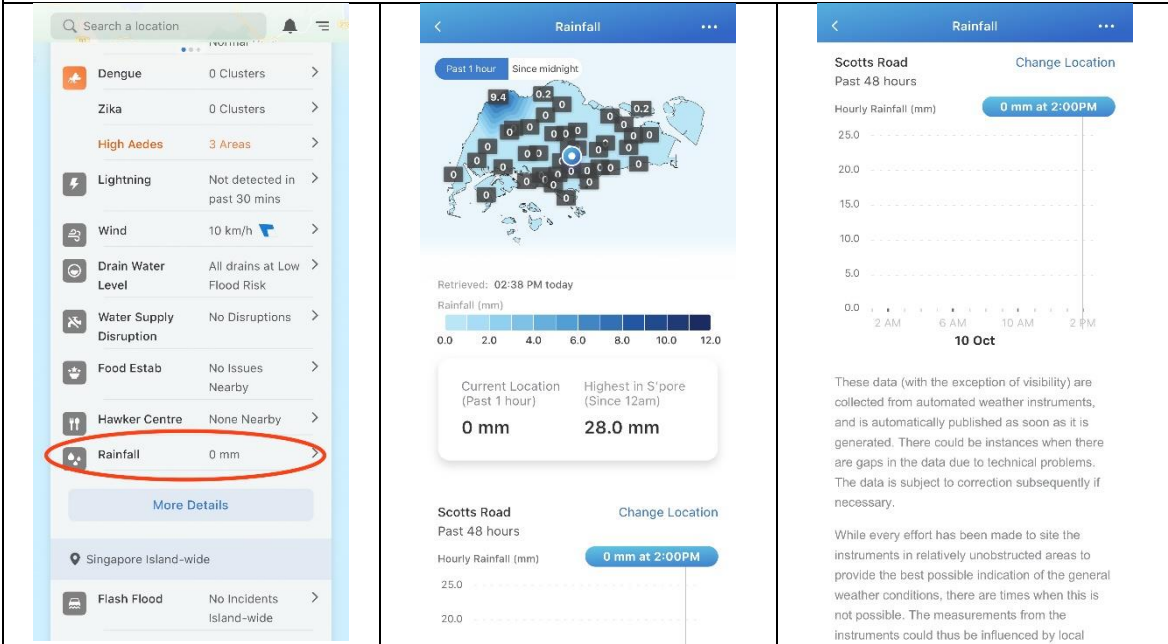


10. Steps to access the Rain Intensity information

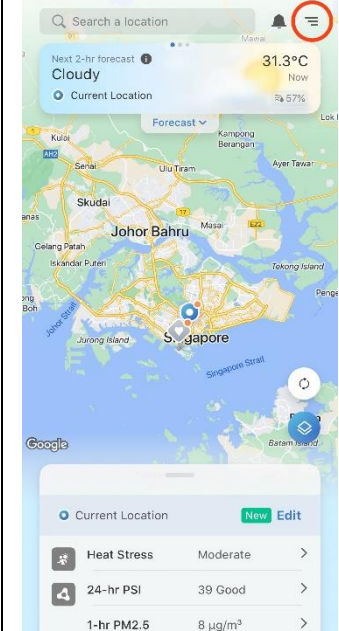
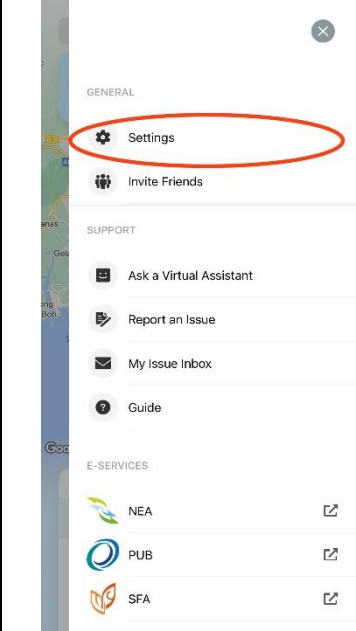
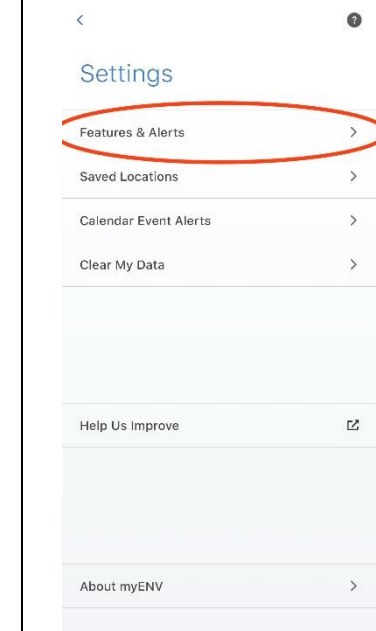
Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

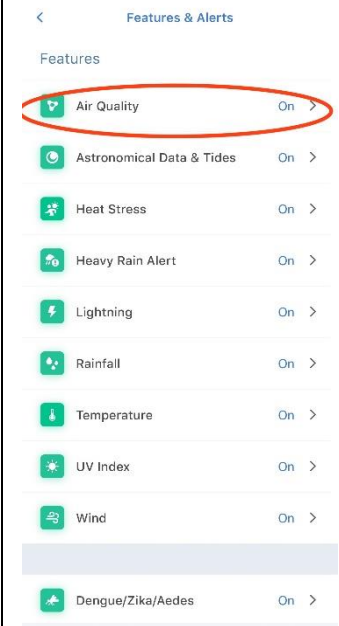
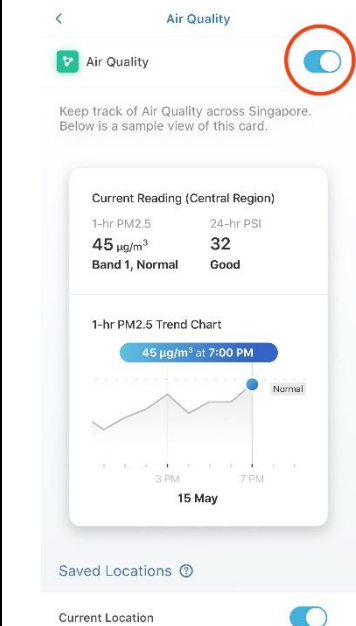
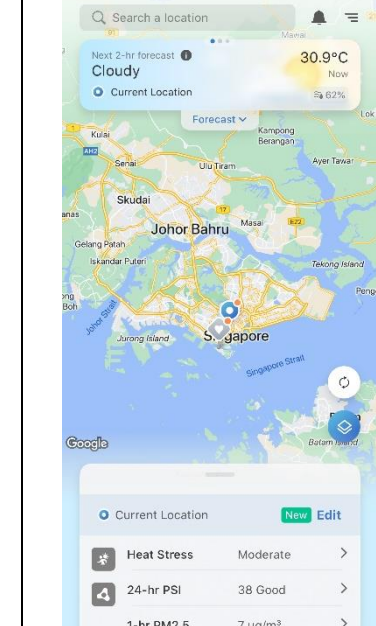
Tap on "Rainfall"	Enable the feature	Return to the landing page
		

Scroll down and Tap on “Rainfall” to view rainfall information of up to 48-Hours

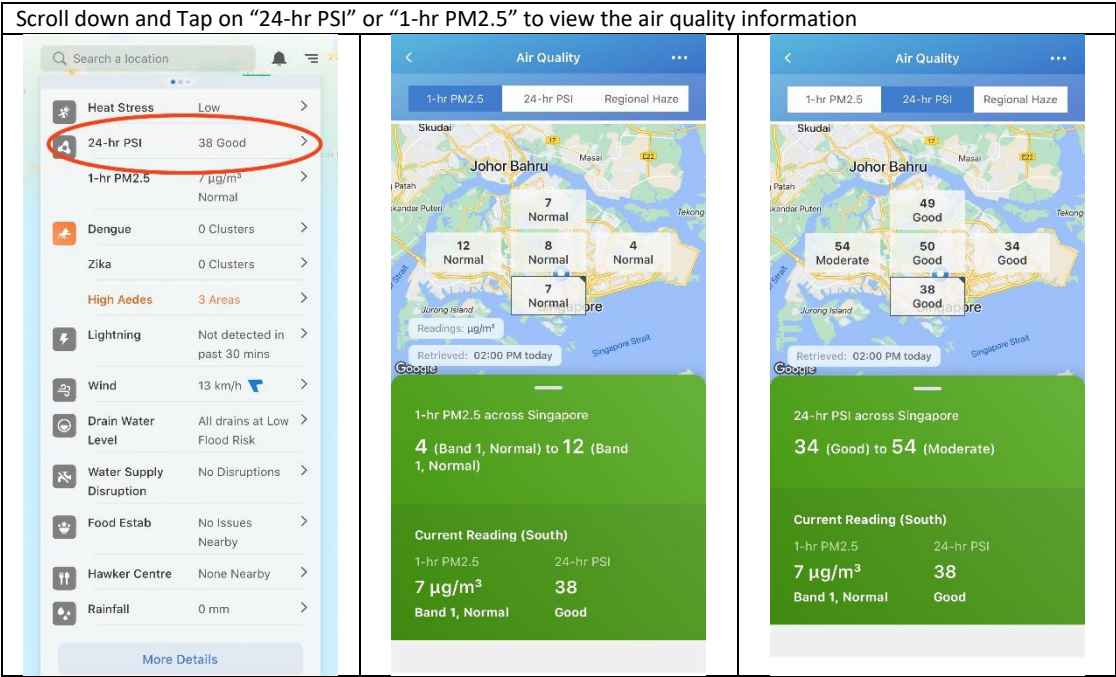


11. Steps to access Air Quality information

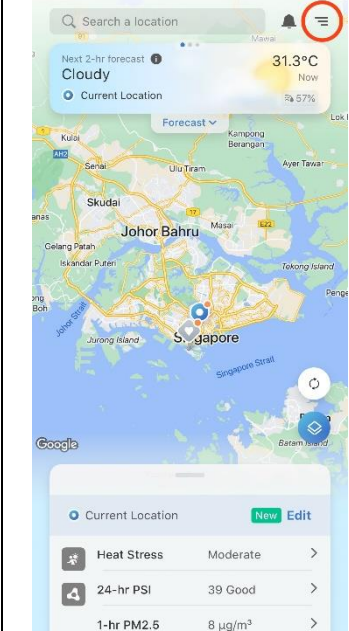
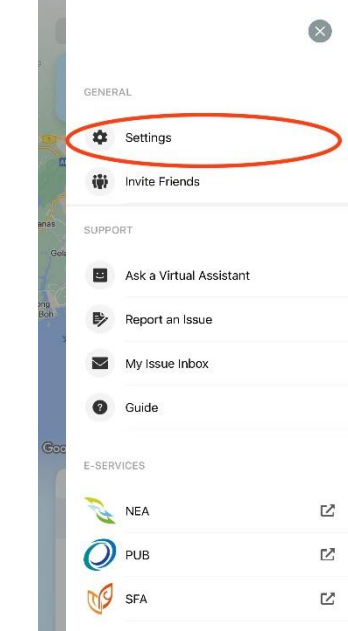
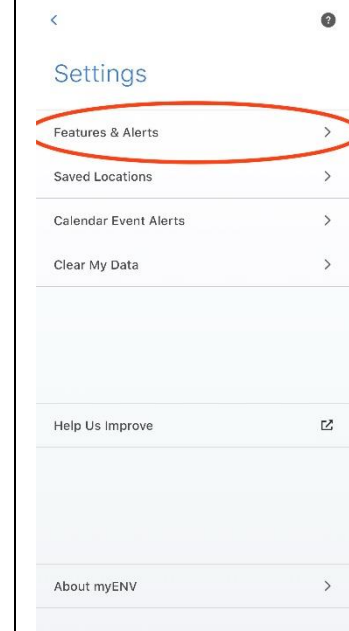
Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

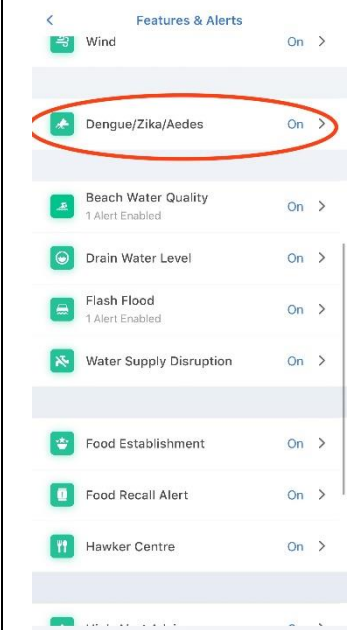
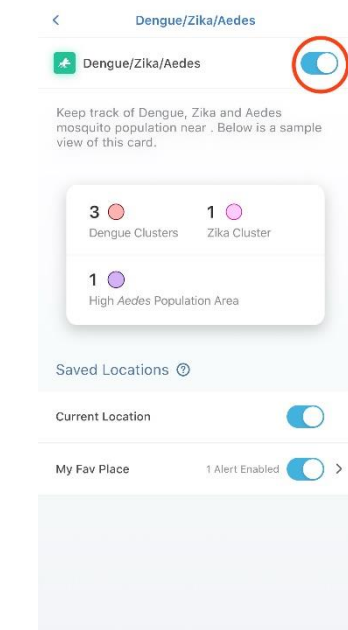
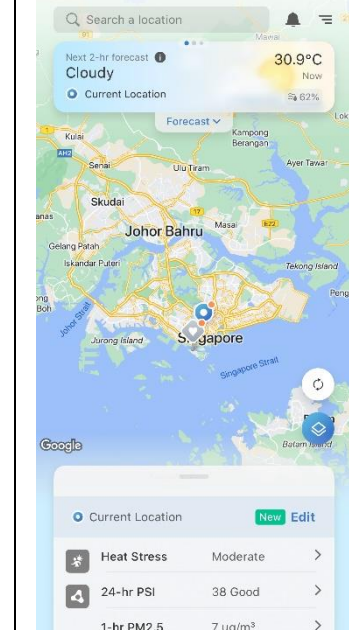
Tap on the "Air Quality"	Enable the feature	Return to the landing page
		

Scroll down and Tap on “24-hr PSI” or “1-hr PM2.5” to view the air quality information

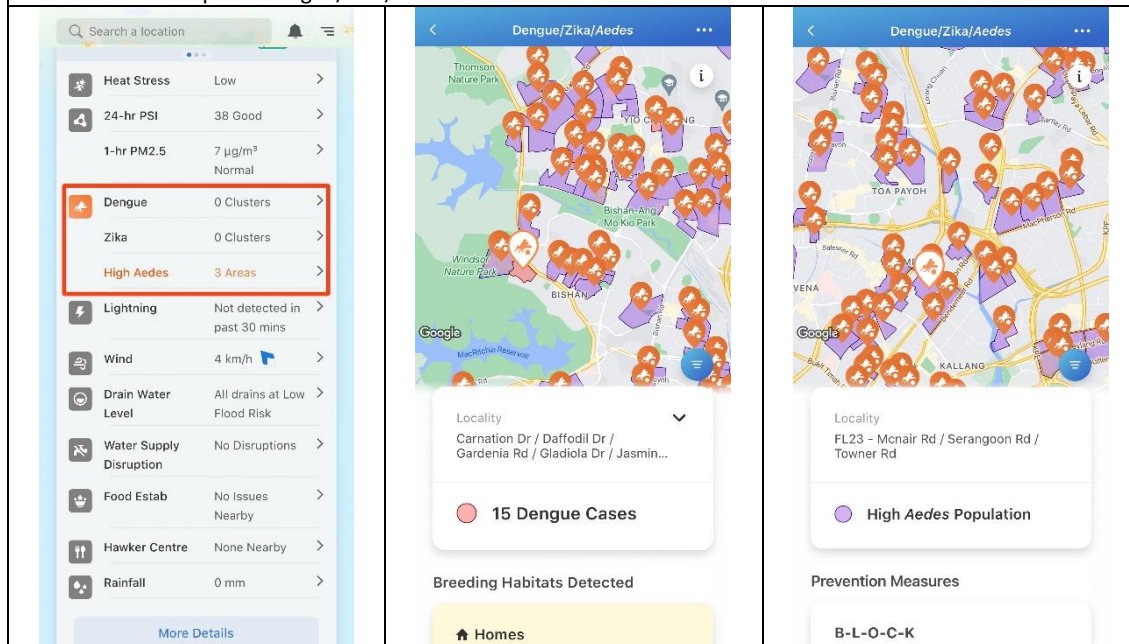


12. Steps to access Dengue/ Zika/ Aedes Information

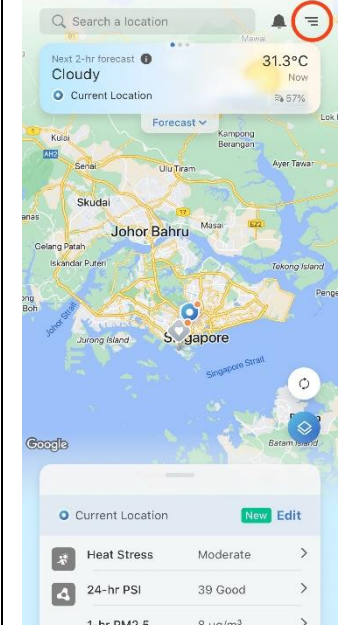
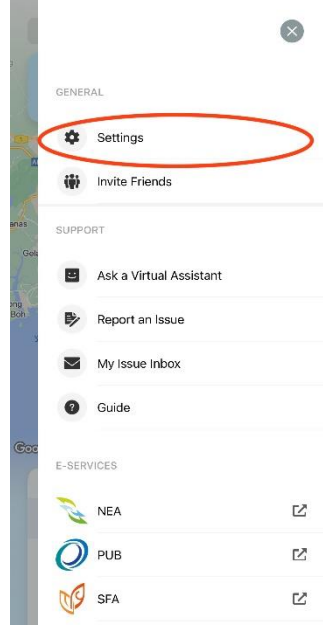
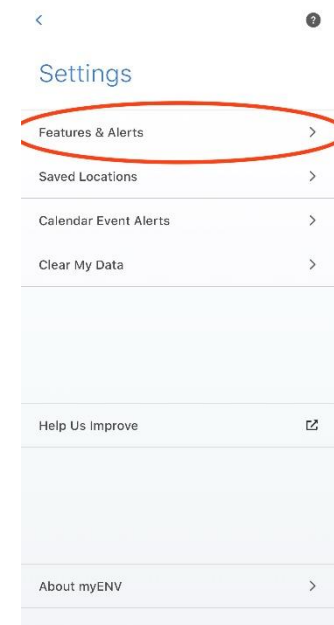
Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

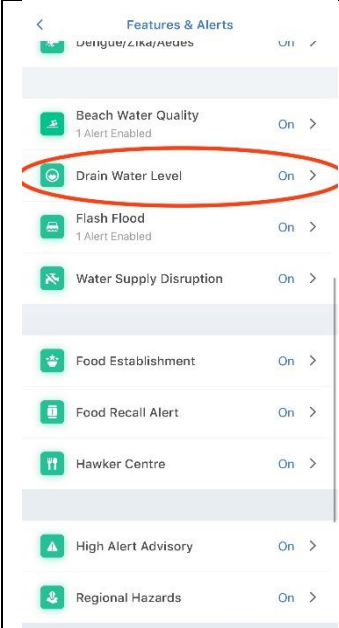
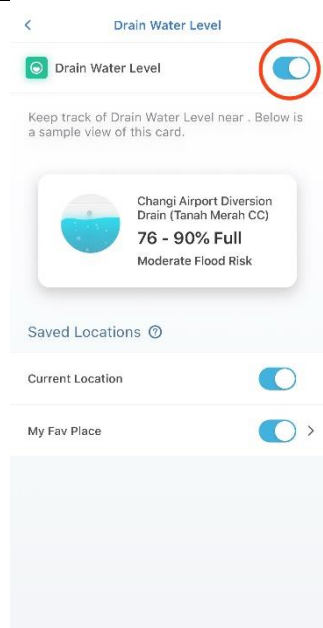
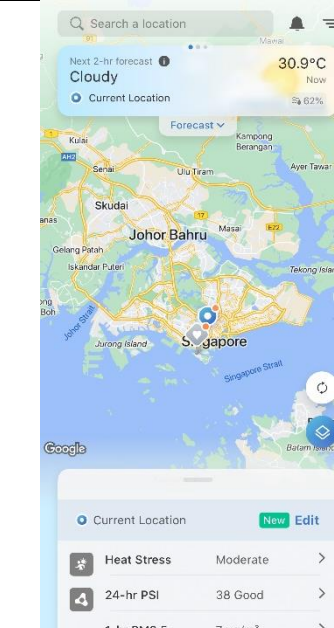
Tap on the "Dengue/Zika/Aedes"	Enable the Feature	Return to the landing page
		

Scroll down and tap on “Dengue/Zika/Aedes” to view the information

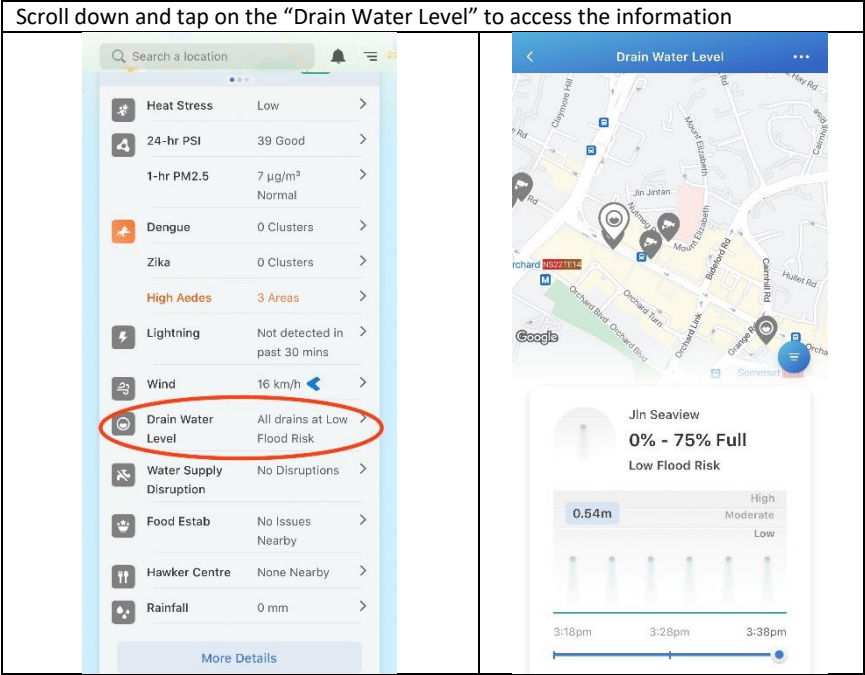


13. Steps to access Drain Water Level information

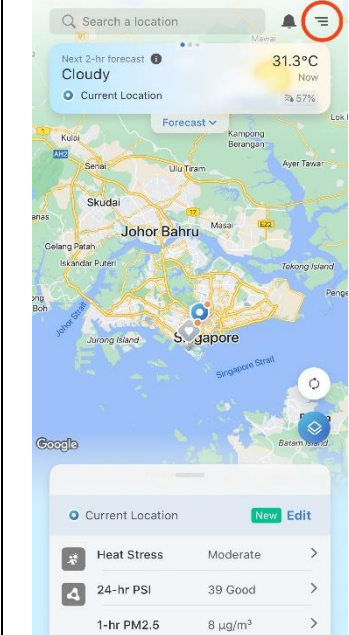
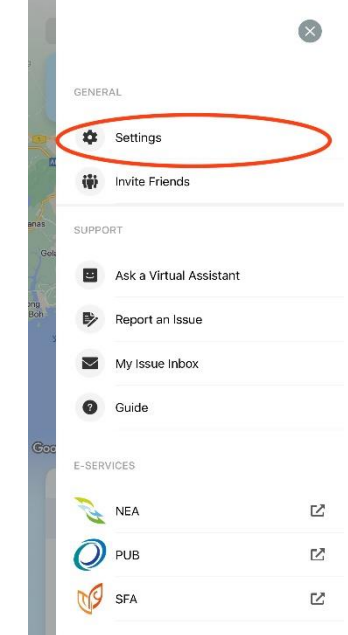
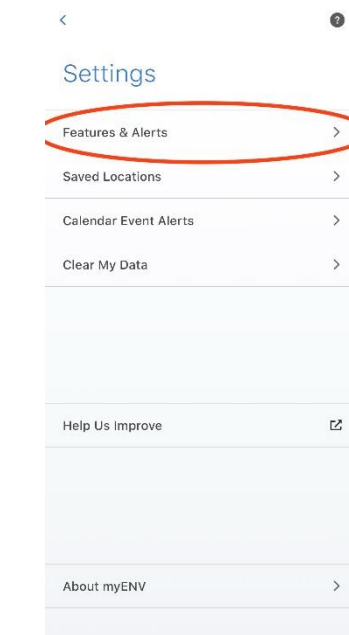
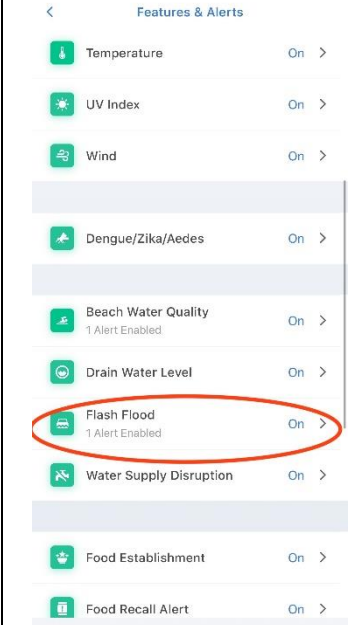
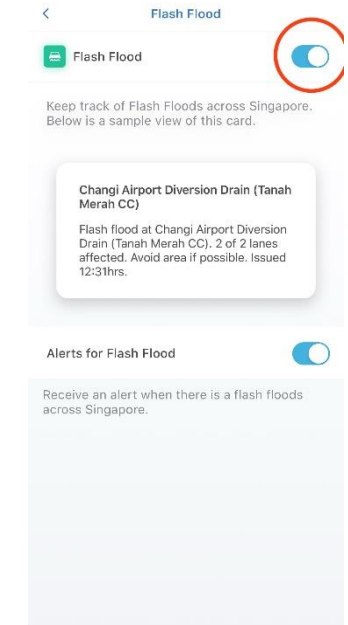
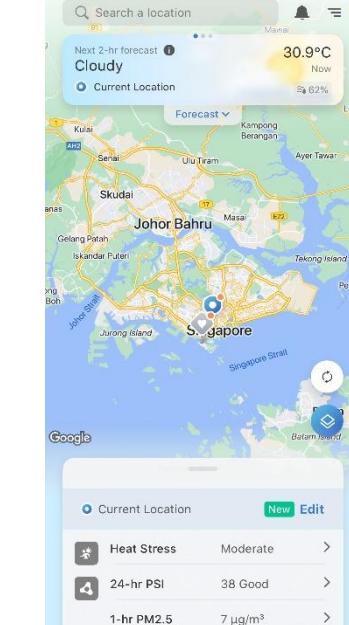
Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

Tap on the "Drain Water Level"	Select "Settings" Enable the Feature	Return to the landing page
		

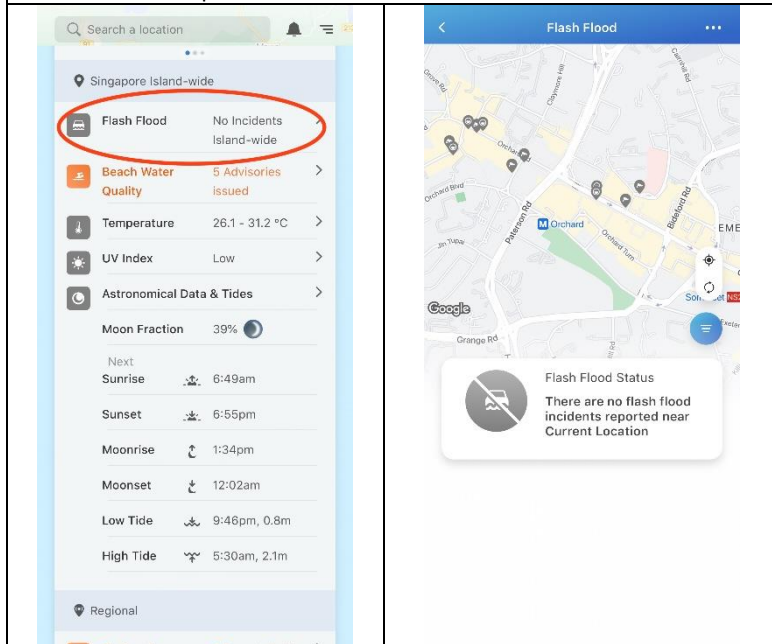
Scroll down and tap on the “Drain Water Level” to access the information



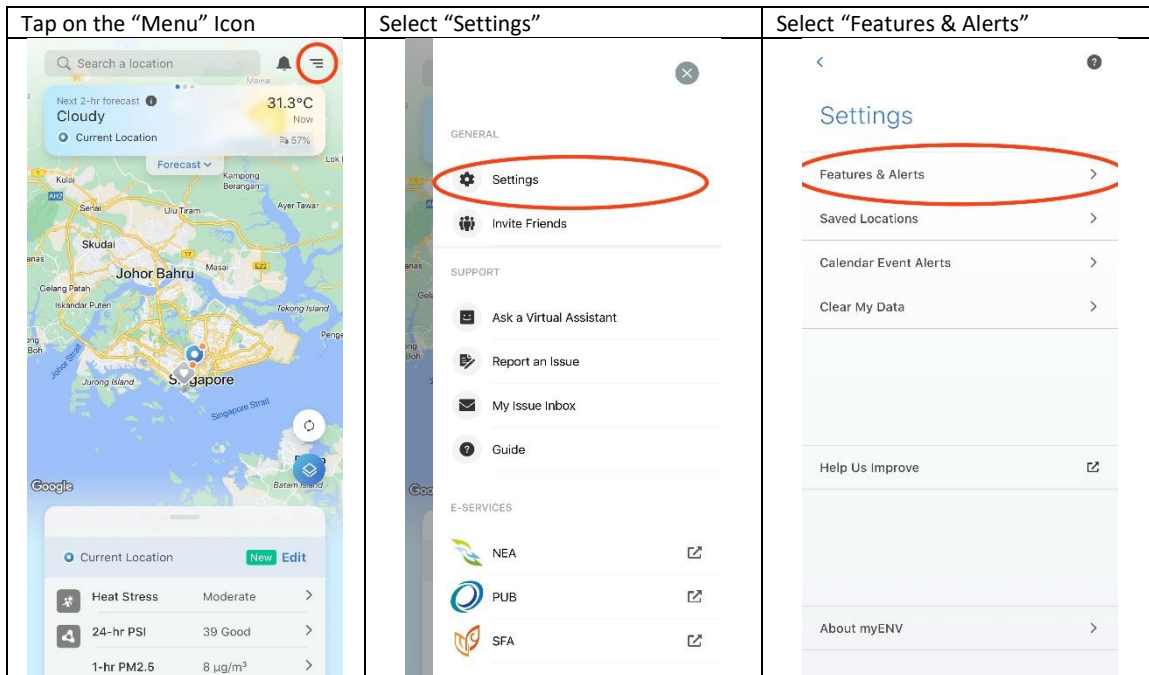
14. Steps to access Flash Flood information

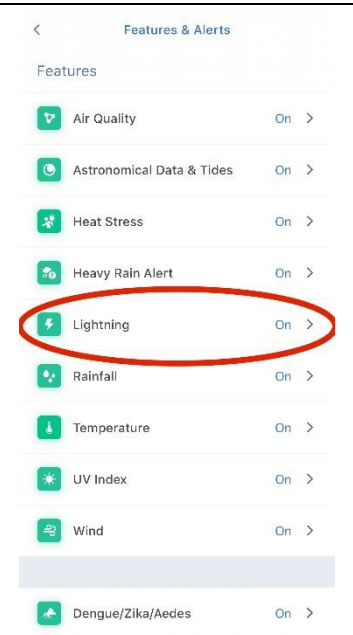
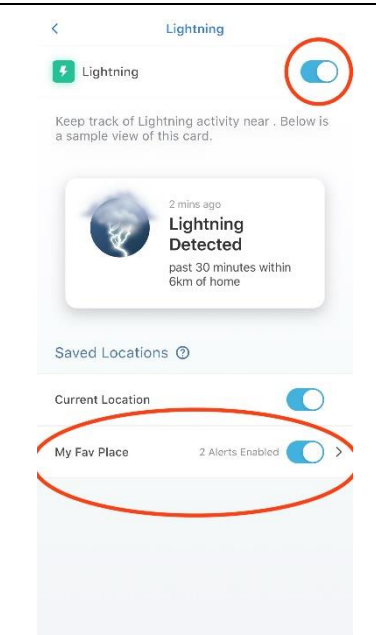
Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		
Tap on "Flash Flood"	Enable the feature	Return to the landing page
		

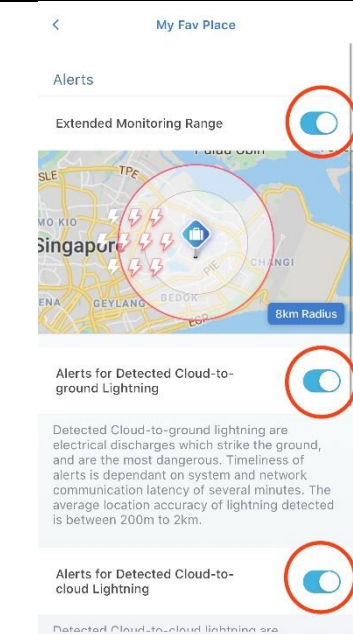
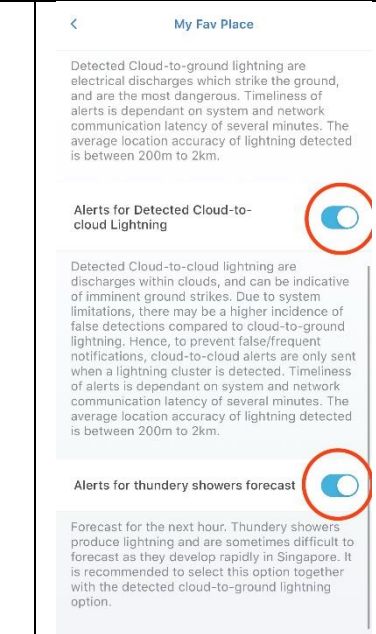
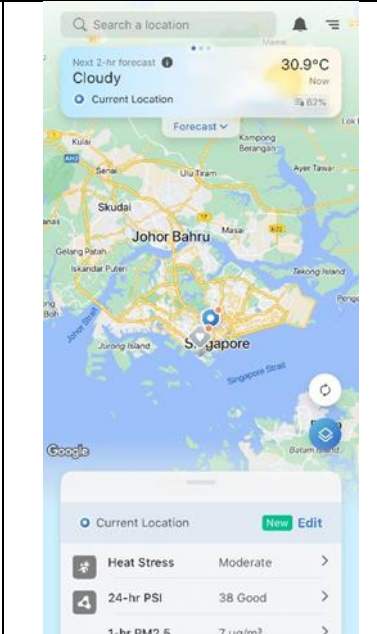
Scroll down and tap on “Flash Flood” to access the information



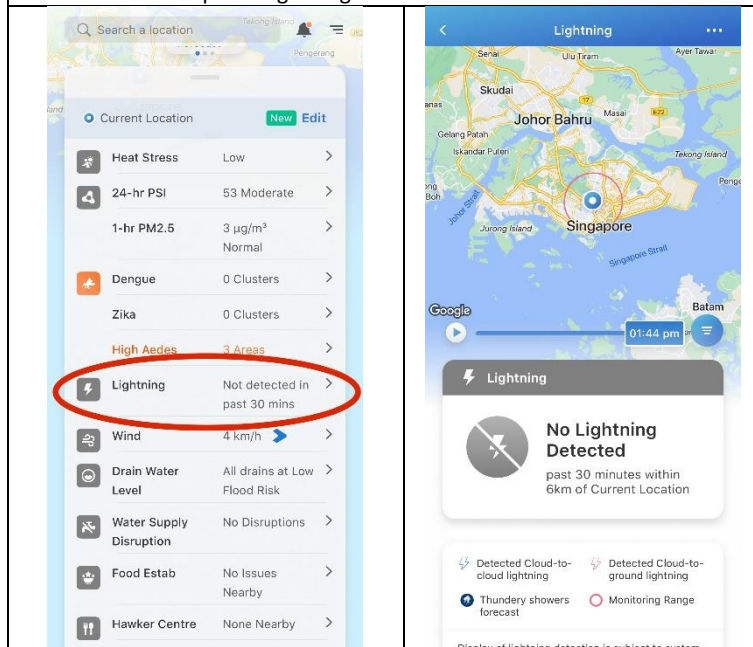
15. Steps to access Lightning information & Enable Alerts



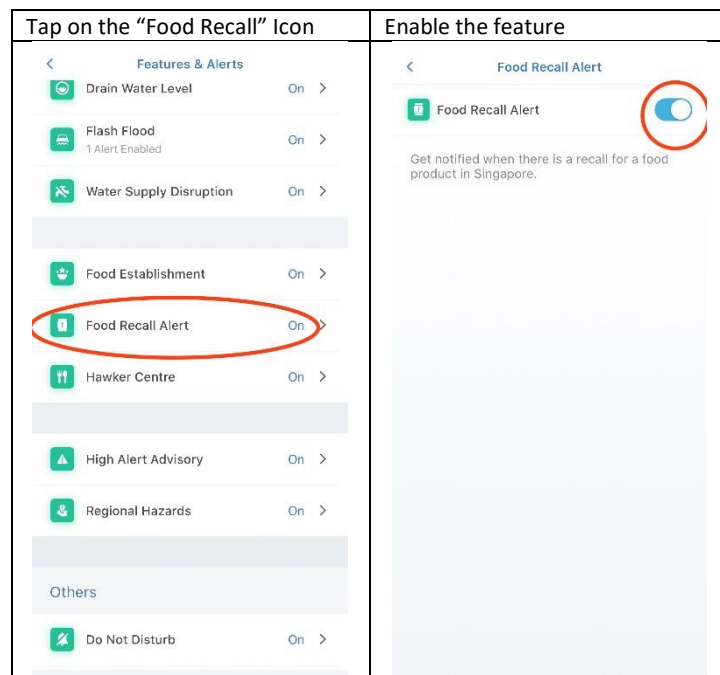
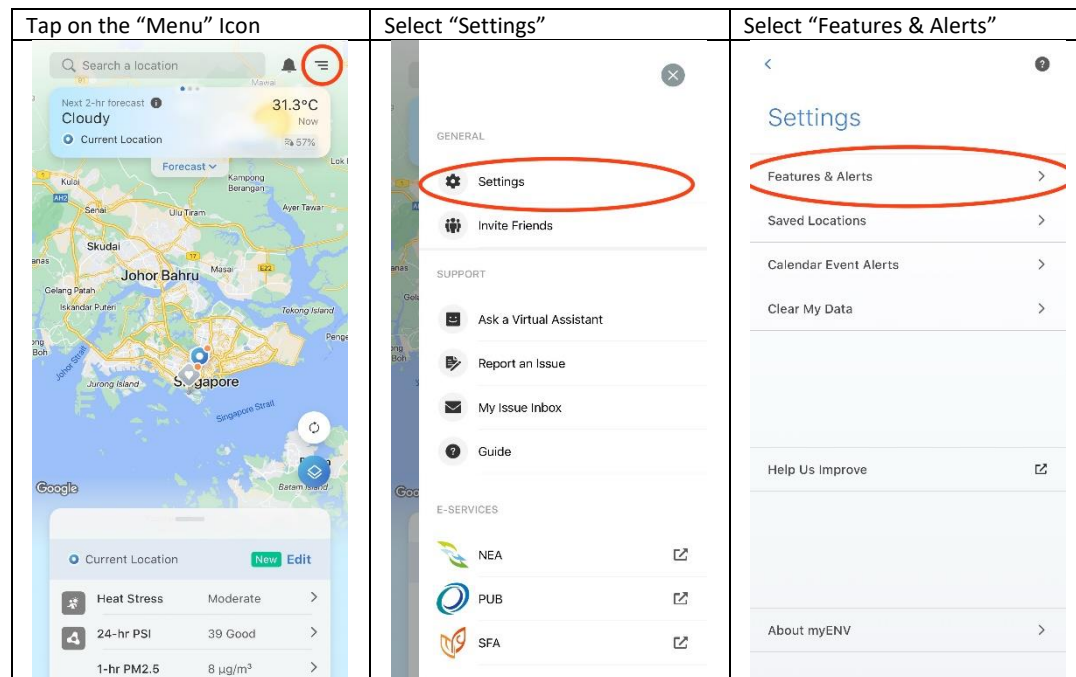
Tap on "Lightning"	Enable the feature and view options for Saved Locations
	

Customize alerts for individual saved locations. Note: Alerts for cloud-to-ground and thundery showers are Enabled by default		Return to the landing page
		

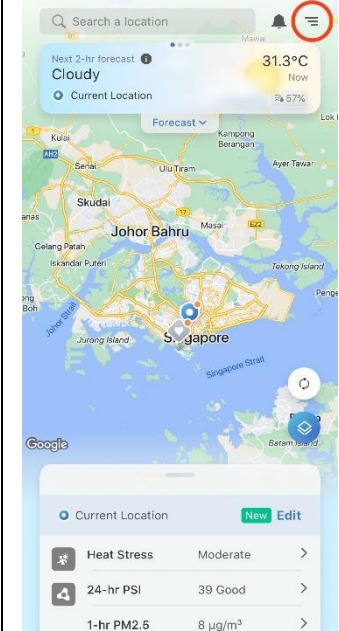
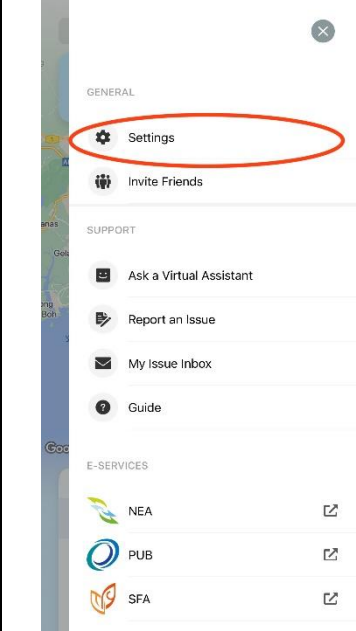
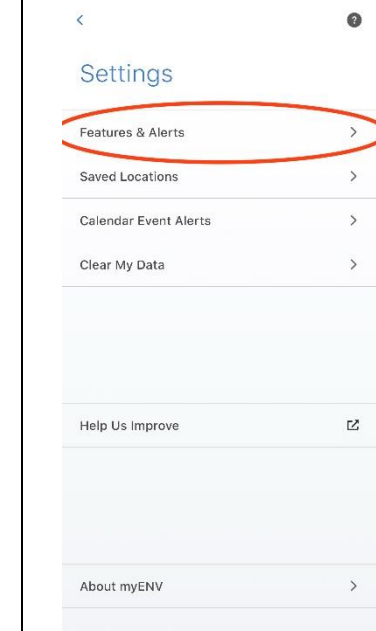
Scroll down and tap on “Lightning” to access the information

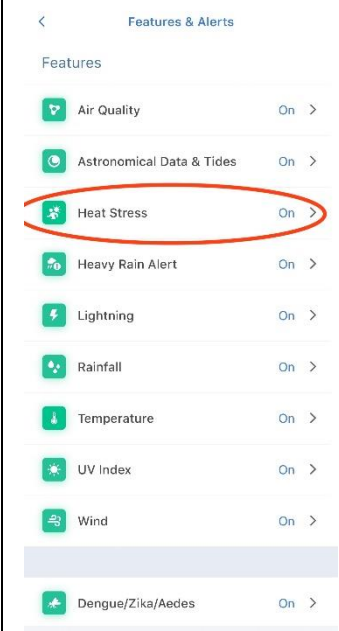
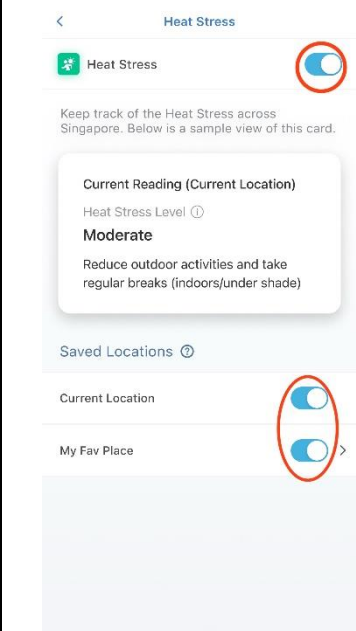
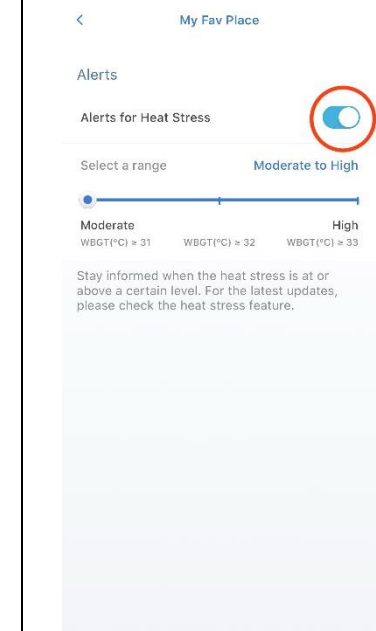


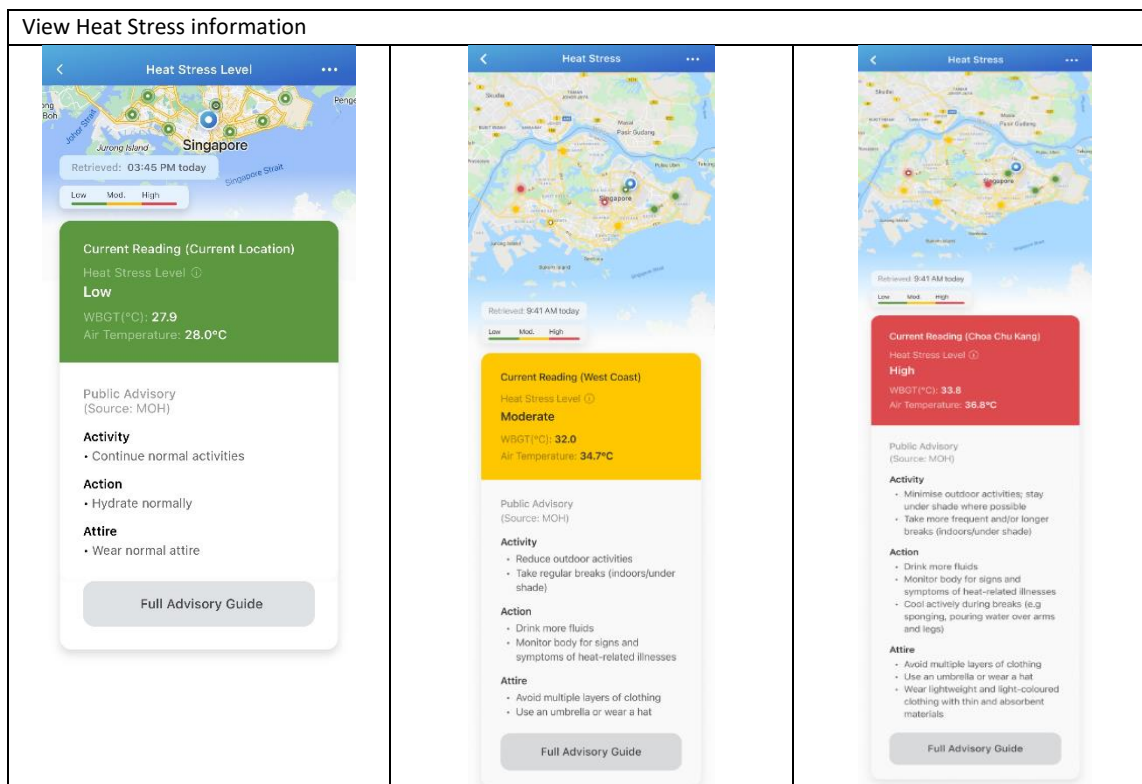
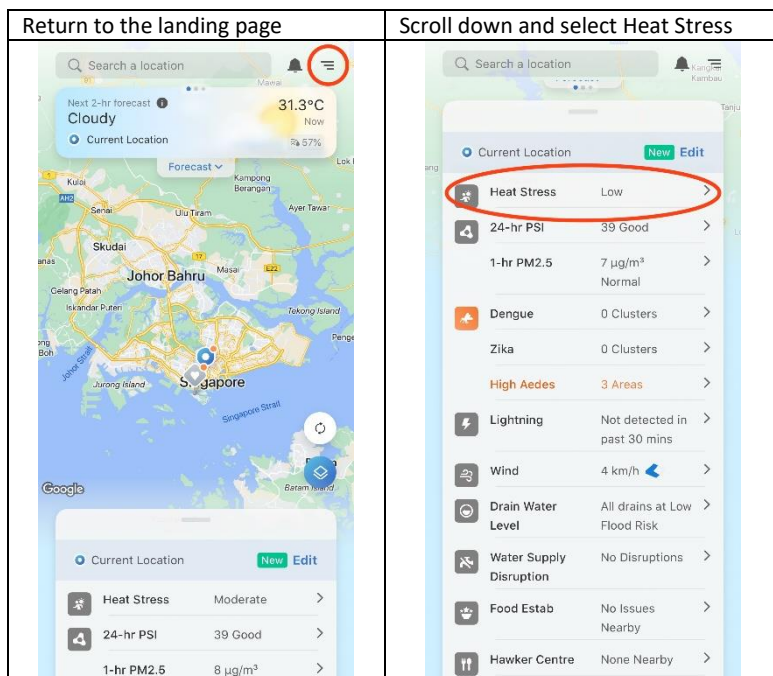
16. Steps to access Food Recall information



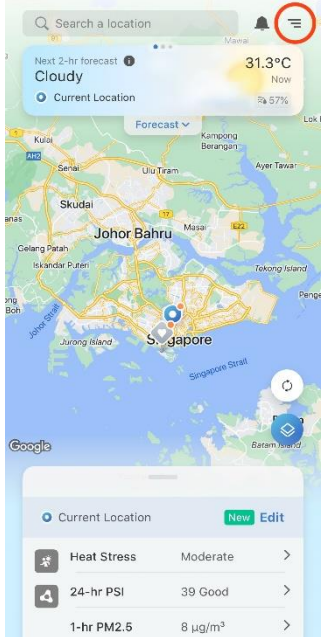
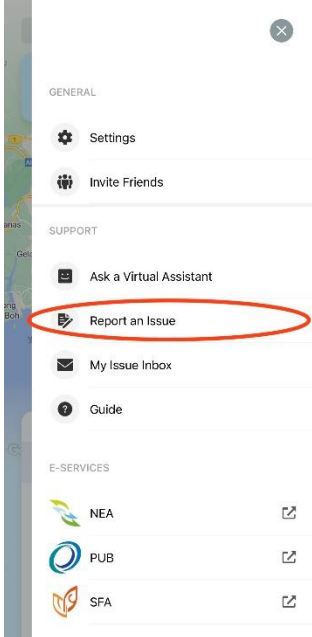
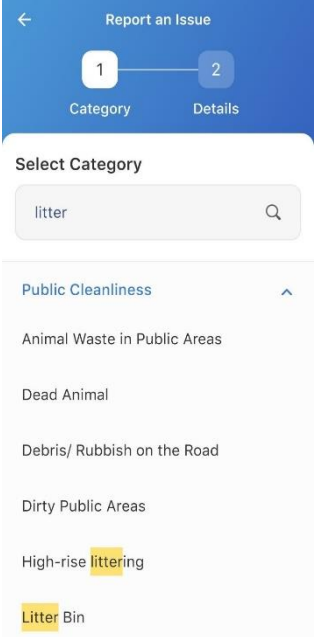
17. Steps to access Heat Stress information

Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

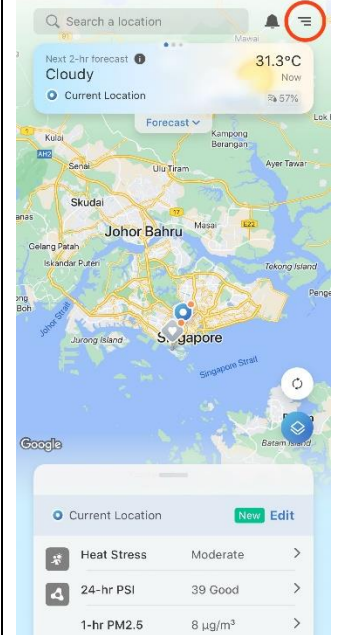
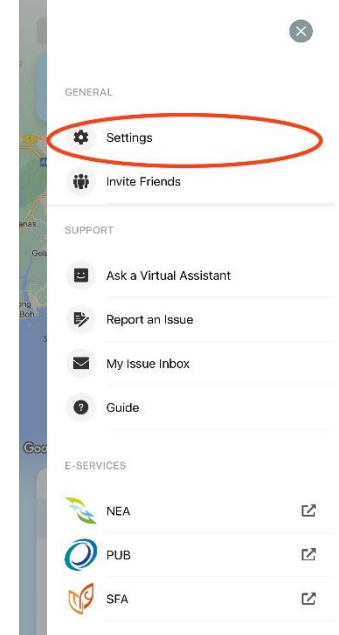
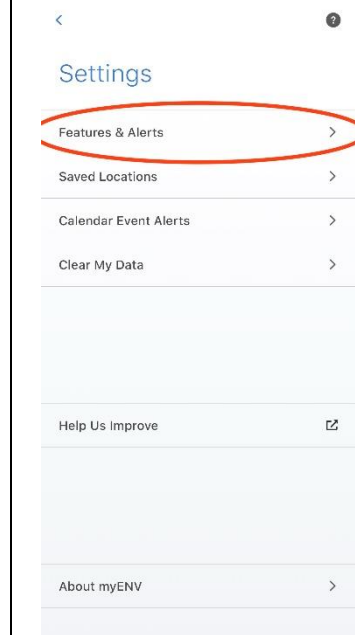
Tap on the "Heat Stress"	Enable the feature	Enable heat Stress Alerts for Saved Locations
		

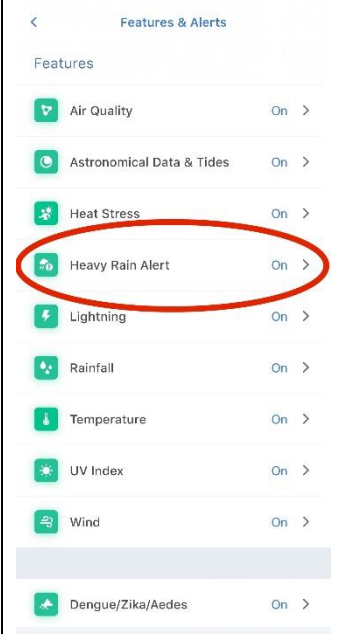
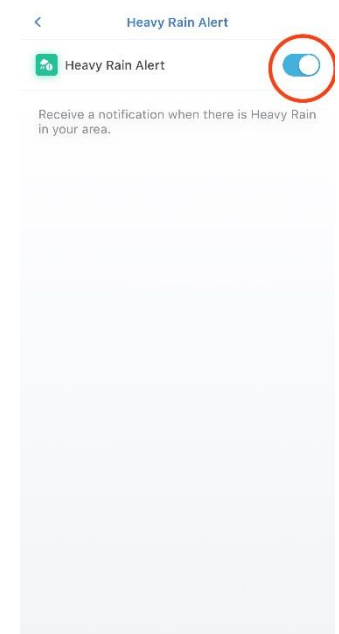


18. Steps to Report an Issue

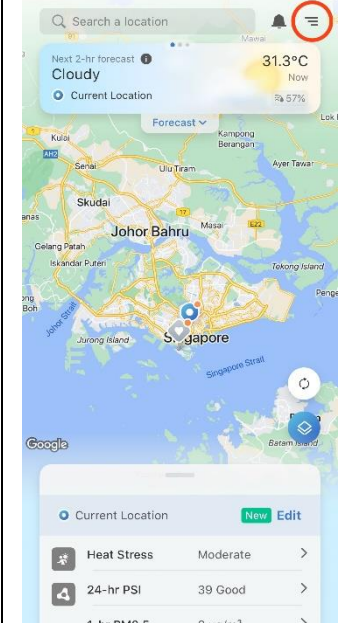
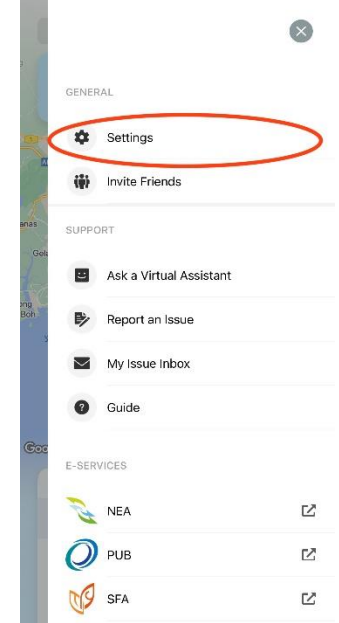
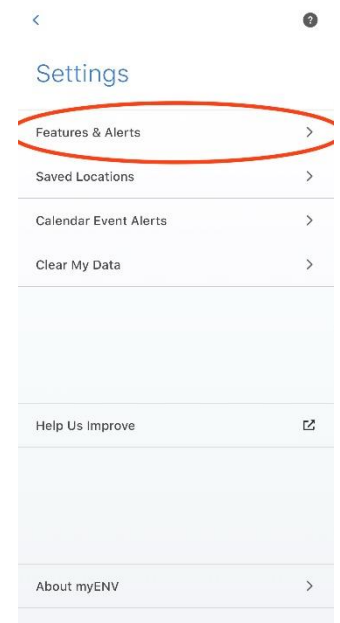
Tap on the "Menu" Icon	Select "Report an Issue"	Enter Keyword to search for relevant category
 A screenshot of the app's home screen. At the top, there's a search bar and a weather widget showing 'Cloudy' and '31.3°C'. Below the weather is a map of Singapore. At the bottom, there's a 'Current Location' section with air quality data: Heat Stress (Moderate), 24-hr PSI (39 Good), and 1-hr PM2.5 (8 µg/m³). The menu icon (three horizontal lines) in the top right corner is circled in red.	 A screenshot of the app's menu screen. It has a sidebar with various options. Under the 'SUPPORT' section, the 'Report an Issue' option is circled in red. Other options include 'Settings', 'Invite Friends', 'Ask a Virtual Assistant', 'My Issue Inbox', and 'Guide'. Under 'E-SERVICES', there are links for NEA, PUB, and SFA.	 A screenshot of the 'Report an Issue' screen. It shows a progress indicator with '1' for 'Category' and '2' for 'Details'. Below this is a 'Select Category' section with a search bar containing the word 'litter'. A list of categories is shown below the search bar, including 'Public Cleanliness' (which is expanded to show 'Animal Waste in Public Areas', 'Dead Animal', 'Debris/ Rubbish on the Road', 'Dirty Public Areas', 'High-rise littering', and 'Litter Bin').

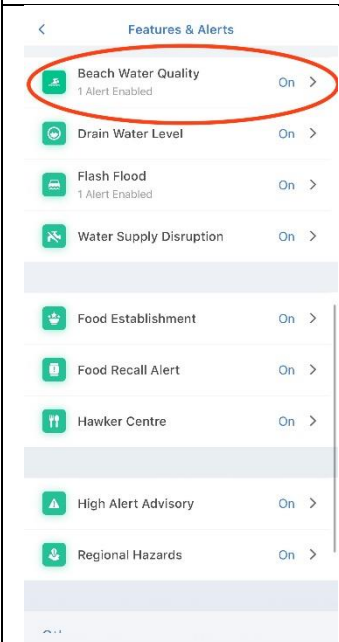
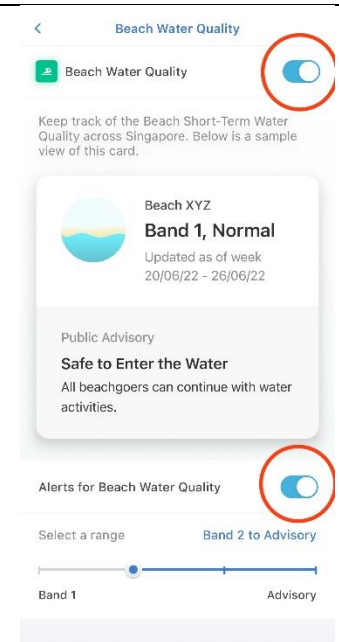
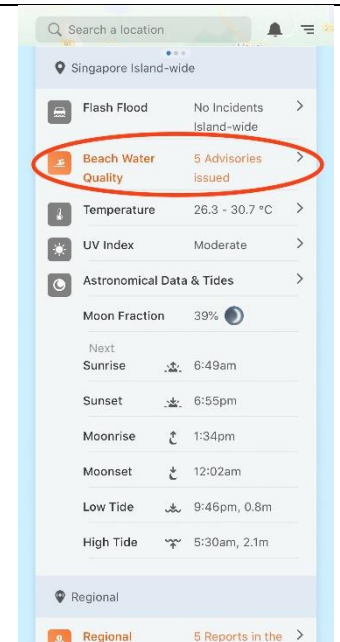
19. Steps to Enable Heavy Rain Alert

Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

Tap on the "Heavy Rain Alert" Icon	Enable the feature
	

20. Steps to access Beach Water Quality Information

Tap on the "Menu" Icon	Select "Settings"	Select "Features & Alerts"
		

Tap on the "Beach Water Quality"	Enable the feature	On the landing page scroll down and select beach Water Quality to view information
		

Select the Pins on map to view the different Quality conditions of Beach water

