

Reference No.: NEA-SCD-OM-CIR-ENVHYG-004

Date: 24 August 2022

Dear Sir/Madam

LICENSABLE AQUATIC FACILITIES (AF) WITHIN INDIVIDUAL ROOM AND VILLA OF HOTELS AND RESORTS

From 31 August 2021, owners of all premises with swimming pools, water playgrounds (including interactive water fountains) and multi-use spa pools are required to obtain an AF licence to operate under the Environmental Public Health Act 1987.

2 Swimming pool and multi-use spa pool which are located within individual room and villa of hotels and resorts which meet the definitions below are licensable:

- a. **Swimming pool:** any artificial pool, device or facility that is designed to operate with a water recirculation system that does not utilise hydrojet circulation or air induction bubbles; is not completely drained of water after every use of the pool, device, or facility; and is, or is intended to be, primarily used for people to swim, dip, dive, or wade in.
- b. **Multi-use spa pool:** any artificial pool that is designed to operate with a water recirculation system that utilises hydrojet circulation or air induction bubbles; and is not completely drained of water after every use of the pool.

3 You are reminded to obtain a licence if you have a swimming pool and/or a multi-use spa pool within individual room and villa of your premises as defined in paragraph 2 if you have not done so. Upon obtaining the licence, the licensee will be required to submit water quality test results to NEA at the frequency stipulated in the Regulations. The list of the water quality parameters to be tested and submitted can be found in the list in **Annex A**. Please be reminded that you are required to conduct on-site testing for pH and residual disinfectant (Chlorine/Bromine) at least once daily at each licensed AF before open for use.

4 The licence application and the submission of water quality test results for the licensed AF are to be submitted online via GoBusiness (<https://licence1.business.gov.sg/web/frontier/home>). A step-by-step user guide for the licence application and the submission of water quality test results is available in GoBusiness (<https://stq.frontier.gov.sg/web/frontier/help/introduction>). For more information, you can refer to the list of FAQs at <https://www.nea.gov.sg/our-services/pollution-control/water-quality/aquatic-facilities>.

5 It is an offence to operate a licensable aquatic facility without a valid licence and the owner can be subjected to a fine not exceeding \$5,000 for the first offence and a fine not exceeding \$10,000 for

the second and subsequent offence. If you are operating the above-mentioned aquatic facility, the operations of the facility are to cease immediately until the licence application is submitted to the National Environment Agency (NEA).

6 Should you require further clarification for AF licensing matters, please email to nea_af_licences@nea.gov.sg. For other AF matters, please let us know through the feedback form available on the NEA website at <https://www.nea.gov.sg/feedback>, myENV (<https://www.nea.gov.sg/myenv>) or OneService mobile applications.

7 Thank you.

JENNIFER YAP
ASSISTANT DIRECTOR
for DIRECTOR
SANITATION AND COMPLIANCE DIVISION
ENVIRONMENTAL PUBLIC HEALTH OPERATIONS GROUP
NATIONAL ENVIRONMENT AGENCY

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