

Say YES to Waste Less Campaign Partners' Initiatives

Name of Organisation	Initiatives on Say Yes to Waste Less
Supporting Partner- DBS	<p>DBS is the first bank to become a partner in NEA's Say YES to Waste Less campaign in 2020. DBS and hawker food delivery platform, WhyQ, have jointly launched DBS x WhyQ Last Hour Deals, offering attractive discounts to encourage customers to order from close to 270 participating hawkers across Singapore before they wrap up their lunch and dinner service daily, so as to minimise wastage of fresh produce.</p> <p>Using DBS/POSB payment methods, customers can enjoy up to 30% off their bill when ordering from any participating hawker for deliveries made during the last hour of lunch and dinner between 1.30pm to 2.15pm and 8.30pm to 9.15pm. All a customer needs to do is key in the promotion code 'DBSZEROFOODWASTE' and pay with DBS/POSB debit/credit cards, DBS Points or DBS PayLah!. The promotion will be valid from 27 September 2021 to 31 December 2021.</p> <p>DBS' partnership in NEA's Say YES to Waste Less campaign aligns with its sustainability agenda and advocacy efforts to encourage the public and businesses to Live more, Waste less. These range from reducing the use of single-use plastic bottles in its operations, to working with food support organisations and DBS Foundation social enterprises to reduce food waste while enhancing Singapore's food security. DBS has also been actively engaging employees to reduce food waste, and within the bank's own operations. DBS works with ecosystem partners such government bodies, corporates and charities to up the ante on reducing food waste.</p> <p>Read more about DBS' zero food waste efforts at https://go.dbs.com/zero-food-waste.</p>
Supporting Partner- WWF	<p>Started by WWF-Singapore, Plastic ACTion (PACT) is a business initiative that aims to reduce waste and move towards a circular economy.</p> <p>The programme empowers companies to adapt their business models and processes to be more resource-efficient. By providing businesses with guidance and best practices, PACT enables them to make science-based decisions for responsible production and consumption. This will lower their environmental footprint, and address the growing consumer demand for sustainability. Annually, companies who join PACT collectively avoid more than 80 million pieces of plastic items and packaging.</p>

Supporting Partner- Zero Waste SG	Zero Waste SG is an NGO charity leading the drive towards zero waste in Singapore through education and advocacy. In 2017, Zero Waste SG started the Bring Your Own (BYO) movement to encourage consumers to bring their own reusable containers, bottles and bags. The movement has expanded to feature retailers, businesses and organisations which encourage customers and staff to BYO through incentives, disincentives and active public engagement.
25 Degrees	25 Degrees offers a 20% discount on take-away orders when guests bring their own containers to encourage lesser use of disposable packaging.
7-Eleven	7-Eleven cashiers have been providing verbal nudges to customers at cashier points by asking if they need a bag for their purchases. Additionally, 7-Eleven has introduced the sale of reusable 7Cafe Tumbler in stores earlier last year. 40% of this reusable tumbler is made of recycled materials from used cups. 7-Eleven encourages customers to utilise these or bring their own reusable cups to help minimise the impact to the environment for a more sustainable future.
Accor Hotels & Resorts	Accor Hotels & Resorts in Singapore have eliminated all disposable plastics items such as straws, stirrers and cotton buds from their properties since 2019, and are progressively reducing packaging and other single-use items. Accor properties in Singapore implemented a slew of major initiatives, including filtered water dispensers in-room for cold/hot/sparkling water needs which reduces the use of plastic bottles; and an in-house aquaponics, a first in the industry, enabling to reduce plastic packaging and food waste.
AdPeak Pte Ltd	AdPeak Pte Ltd is an adventure travel firm that focuses on bringing adventurers close to natural spaces to understand the value of nature while ensuring a memorable adventure. The founder of AdPeak Pte Ltd, Mr Saravanan, will be organising a public webinar on 23 October 2021 at 11am, to share about the environmental impact caused by unsustainable practices that he has witnessed in his journey as an adventurer and mountaineer for the past 22 years.
Amara Singapore	Amara Singapore has been committed to waste management by implementing initiatives which support and encourage the reduction of waste. The property has engaged in an eco-digester which converts food wastage into compost and water. The restaurants also welcome guests to bring their own container for takeaways. In addition, associates are strong advocates for less waste with their meal practices in the staff canteen.
Amudhini Minimart	Amudhini Minimart has been encouraging their patrons to adopt a zero waste lifestyle through verbal nudges at the store. The store has been encouraging the use of reusable bags and have gone further by incentivising customers

	<p>with 20 cents discount from their purchases when they bring their own carriers. In support of Singapore's Say YES to Waste Less, Amudhini MiniMart will also put up in-store outreach materials in support of the zero waste movement.</p>
Astons	<p>In 2019, Astons implemented changes to their business operations to minimize the usage of plastic materials. Plastic straws were phased out and paper straw is only provided upon request. For takeaway orders, they have stopped giving out plastic cutleries unless requested. In parts of their business operations, they serve food in proper crockeries instead of using disposables. Astons is conscious of the environmental challenges faced and, is committed to constantly review its current practices and explore new ways to achieve the Zero Waste target.</p>
Back to Basic Living	<p>Back2Basic Cafe aligns closely with sustainability values. It practices circular economy and possesses many zero waste initiatives. It composes food waste from vegan food preparation and turn them into fertilisers for fruit and herb plants which are incorporated into the cooking. The fruit waste is also converted to eco-enzyme which are used for cleaning and watering plants. Additionally, it acts as an upcycling hub in the west. Its upcycling corner allow people to exchange and repurpose items such as food packaging, containers and glasses to extend the life of such items which reduces waste and carbon footprint.</p> <p>As part of its ongoing awareness campaign for a zero waste future, customers who upcycle products will be entitled to a free coffee or tea at the picnic mats setup. Customers that bring their own reusable containers for takeaways will be entitled to an exclusive 15% discount.</p>
barePack	<p>barePack was born from the frustration upon witnessing the abundance of disposable plastics consumed in Singapore, and the injustice felt from having to choose between convenience and sustainability. barePack's practical day-to-day solution makes online food delivery sustainable, fights disposables and the over packaging waste culture, with a focus on education.</p> <p>Now, when consumers order online food delivery via GrabFood, Deliveroo, foodpanda, they can choose to reuse with barePack reusable containers. After enjoying meals, barePack reusable containers can be returned at any of 150+ drop-off points across Singapore.</p>
The Body Shop	<p>The Body Shop takes pride in creating products that contain ethically-sourced and natural origin ingredients to incorporating Community Fair Trade recycled plastics into their packaging and making them fully recyclable.</p> <p>The company works closely with their customer-community to reduce waste through various initiatives like their Kick The Bag campaign, where shoppers are encouraged to bring their own shopping bags and the Return.Recycle.Repeat campaign where customers can drop off their The Body Shop empty plastic containers at</p>

	any of The Body Shop stores for recycling. In addition, shoppers can also opt to purchase their favourite products in sustainable refill format at selected stores.
Books Kinokuniya	To reduce plastic waste, Books Kinokuniya has been imposing a charge of 30 cents per transaction for the use of plastic bags at all three of their retail stores in Singapore since 1 January 2021. Over the last two decades, heavy-duty book bags and reusable tote bags have been produced and sold or given away in a bid to encourage recycling and to #BeatPlasticPollution. Most recently, in the spirit of kaizen, its Kinokuniya Privilege Card membership programme that started in the year 2004 has gone digital.
Botany	Botany has implemented an initiative to encourage customers to reduce plastic wastage by offering a 50 cents discount when they bring their own containers or cups for takeaways. Metal straws were also provided to patrons during the pre-covid period.
Bowers & Wilkins	The Experts Group Bowers & Wilkins is dedicated to trading sustainably and continue to pioneer ways of supporting people and our beautiful planet. They use eco-friendly recycle fabric bags for small items purchased.
Bricks World	LEGO® Certified Stores (Bricks World) has partnered with WWF's PACT Initiative to charge for single use bags since July 2020. With the support of their customers, Bricks World has saved more than 62,000 pieces of single use plastic bags. In August 2021, customers opting to bring their own bags rose to 66%. Bricks World also incentivises their customers when they bring their own cup for their Pick a Brick purchases. As a result, 44% of their customers have taken to bringing their own cup, saving on plastic use as well as up to \$2 off their Pick a Brick purchases. In Bricks World's office and warehouse, paper is recycled as scrap and 100% of old cardboard carton boxes are reused as packaging. Bricks World continues to support the environment by being a partner of NEA's Say YES to Waste Less campaign.
Cafe Milligram	Café Milligram creates a contemporary eco-friendly space for coffee and food enthusiasts, helping them to make healthier lifestyle and environmentally friendly choices. The company welcomes customers to bring their own reusable containers and cups for take-away orders, and has partnered barePack and delivery vendors to further encourage customers to opt for reusables. Café Milligram also raises awareness on the importance of reducing disposables through in-store reminders and sharing of messages on its online platforms.
Café&Meal MUJI	Since 2019, Café&Meal MUJI has stopped providing plastic straws and takeaway plastic cutlery by default. Biodegradable straws and takeaway utensils are provided only upon request.

CapitaLand	<p>CapitaLand is committed to minimising its environmental impact. By 2030, CapitaLand aims to meet its science-based target of 78% reduction (against 2008 baseline) in carbon emissions intensity and achieve green certification for all its properties globally.</p> <p>CapitaLand’s participation in the campaign for the third year will involve about 100 properties, and digitally through its CapitaStar@Work mobile app, to remind its shoppers and tenants to reduce waste and lead more sustainable lifestyles. To encourage recycling, CapitaLand has partnered NEA to set up 11 reverse vending machines at its malls, collecting about 1.2 million drink containers since August 2020. Shoppers receive 10 STAR\$® to redeem eCapitaVouchers and eDeals on CapitaStar App for every 10 drink containers recycled.</p> <p>From October 2021, CapitaLand’s philanthropic arm, CapitaLand Hope Foundation will start using BioCane bento boxes for its ‘CapitaLand #LoveOurSeniors’ initiative which provides meals to seniors in need. The Foundation’s essential pack distribution project will use bags made from sustainable jute material.</p>
Central Singapore Community Development Council (CDC)	<p>Central Singapore CDC will engage and encourage stakeholders to support the Say YES to Waste Less campaign through online publicity amplification throughout this period.</p> <p>Central Singapore CDC hopes to encourage residents to embark on a zero-waste journey by:</p> <ul style="list-style-type: none"> • Reducing food wastage, i.e. request for smaller food portions, buy what is required, and plan meals in advance. • Reducing the use of disposables, i.e. use reusable cutleries, as well as bring your own containers when doing takeaways.
City Developments Limited	<p>CDL celebrated Earth Day on 22 April 2021 by kicking off ‘The Art and Science of Circularity’ series, where local eco-innovators shared their experiences as environmental advocates. CDL also co-organised the LEAPS 2021 ASEAN Business Challenge to challenge participants to develop viable circular economy solutions that CDL could adopt to minimise waste across the building lifecycle. In addition, CDL promotes green habits in its commercial properties. City Square Mall (CSM), Singapore’s first eco-mall which is developed and managed by CDL, supports various zero waste initiatives including the recycling of food waste, e-waste, plastic, cans and paper. CSM also serves as a platform for EcoBank, an annual initiative to promote responsible consumption. From 2016 to 2020, about 75 tonnes of pre-loved household items were collected, reducing about 34,000 tonnes of carbon emissions by diverting these items from the landfill.</p>
Clear Channel Singapore	<p>Clear Channel Singapore has communicated to their employees on reducing disposables and have advised</p>

	them to use their own containers and bottles for takeaway food.
Cloversoft	Cloversoft has been doing away with bundle packaging for most of their products. For all Cloversoft antibacterial wet wipes, they are sold either in single packs or cartons as an effort to reduce plastic usage. Just this year, the petite antibacterial wipes bundle pack was removed and sold in singles or in cartons. For future new launches of antibacterial wipes - such as upcoming antibacterial wipes 100 sheets, exterior packaging will be permanently removed as well.
Cold Storage/CS Fresh/Giant/Guardian/Jasons	Cold Storage, CS Fresh and Jasons have stopped giving out straws since May 2019 and have encouraged customers to bring their own reusable containers and bags. At various touchpoints across the store where plastic bags are given out to bag fresh products, signages are installed to encourage customers to use fewer plastic bags. Cold Storage and Giant have been selling reusable bags in-stores to give customers an alternative to single-use plastic bags. Guardian has been providing verbal nudges to customers at cashier points by asking them if they need a bag for small items.
ComfortDelgro	As part of ComfortDelGro's commitment to our nation's Zero Waste efforts, the company no longer provides drinking straws in their canteens unless requested. On top of this, ComfortDelGro engages their employees on waste reduction through internal newsletters and virtual activities.
Conservation International	<p>Conservation International Singapore, a non-profit, works to empower the community to take action in caring for nature responsibly and sustainably through environmental education and partnerships.</p> <p>Conservation International will be holding two interactive webinars for the public to find out how they can be part of the solution to rethink, refuse, and reduce consumption and pollution:</p> <ol style="list-style-type: none"> 1. Story of Plastic (2 October 2021, 3pm) 2. Fight Food Waste (9 October 2021, 11am)
Converge Spot	Converge Spot is a new startup providing low-cost workspace solutions. Adopting sustainable practices within its business model was instinctive for the founder, an active advocate for the 3Rs and a Clean & Green Singapore. The company avoids single-use plastic by omitting straws and selecting canned and glass- bottled beverages for sale in place of plastic. Converge Spot also partners with barePack to encourage customers to use reusable containers in their premise. The company walks the talk by diligently preparing their used metal cans, cardboards and papers for recycling; deliver these direct to recycling companies themselves.
Copthorne King's Hotel	Copthorne King's Hotel is implementing long-term environmentally sustainable initiatives in its day-to-day

	<p>business operations. The restaurants, Princess Terrace and Tien Court, do not provide single-use plastic such as straws, disposable forks and spoons by default and encourage guests to bring along their own reusable containers, carrier bags and utensils for their takeaway orders.</p>
Cotton On	<p>Cotton On is committed to creating a longer life cycle for everything they make and use. They have eliminated plastic shopping bags from their global network and are making the switch from plastic water bottles to recycled aluminium bottles, which are infinitely recyclable. Giving materials new life, diverting waste from landfill, and closing the loop – for good.</p>
COURTS	<p>COURTS Singapore offers reusable bags in place of large-sized plastic bags for free to customers in all its stores island-wide to encourage them to make the switch from disposable to reusable bags. Additionally, COURTS' F&B service partners in its flagship Tampines Megastore have pledged to go 'strawless', providing straws only upon request.</p>
Crate & Barrel	<p>At Crate and Barrel, customers are encouraged to bring their own shopping bags to help reduce waste. When deemed necessary, purchased goods will be packed into Crate and Barrel's iconic black and white shopping bags made from 100% post-consumer recyclable paper certified by the Forest Stewardship Council. As part of its commitment to the environment, the company regularly explores the latest in green packaging and encourages its vendors to do the same.</p>
Decathlon	<p>Since 2019, Decathlon Singapore has joined PACT (Plastic ACTION) to remove all single-use plastic bags and replace them with reusable plastic blue bags. In 2020, Decathlon went one step further to change all plastic bags to 100% eco-friendly blue bags island wide. To further reduce plastic usage, Decathlon has replaced old plastic poly mailers with mesh bags for all 2hr Click & Collect deliveries.</p> <p>Other than encouraging customers to BYO, Decathlon also launched its first ever digital balisages (i.e. signs/markers) initiative in Decathlon Orchard to reduce paper wastage from printing price tags across 6,000 products. Find out more about Decathlon's Sustainability commitment here: https://www.decathlon.sg/sustainability</p>
Deliveroo	<p>As a socially responsible company, Deliveroo is committed to bringing customers amazing food in the most sustainable way possible. The company works with BioPak to offer sustainable packaging options to all their restaurants and adopts a returnable container system with barePack to combat disposable waste. In addition, Deliveroo also signed the WWF's (World Wide Fund for Nature) PACT (Plastic ACTION) pledge, and made plastic cutlery an opt-in option.</p>

	<p>This year, Deliveroo for Work (DfW), the corporate arm of Deliveroo, is partnering Zero Waste SG to encourage the reduction of waste generated at offices and commercial premises through office waste audit, employee surveys to determine waste habits as well as provide customised zero waste solutions tips for each office.</p>
Dole Sunshine Company	<p>For more than 170 years, Dole's mission has been to deliver high-quality fresh and packaged fruit with positive impact on people, planet and prosperity. They have rolled out 6 promises in 6 key areas in 2020. For example, they are moving towards more sustainable power by repurposing fruit waste as fuel to power their new biogas plants and provide energy for their operations.</p> <p>In support of this campaign, Dole will be running an Instagram giveaway on tips to reduce food wastage with exclusive Dole goodie bags to be won.</p>
Don Don Donki	<p>Working alongside their customer community towards reducing waste and conserving the environment, DON DON DONKI has introduced eco bags in their stores to promote reduction of plastic bags as part of their commitment to care for the environment.</p>
Evergreen Stationery	<p>Since 2015, Evergreen Stationery has been actively encouraging shoppers to bring their own bag for their purchases. The store went on to impose a charge of 20 cents for carrier bags and actively discouraged the use of disposable carrier bags by prominently displaying signages in their outlets, through email as well as social media channels. Evergreen Stationery also designed their own reusable bag to better accommodate larger volume stationery purchases. The store has also recently launched their own reusable bag giveaway with no minimum purchase condition.</p>
Facebook	<p>Singapore is Facebook's Asia-Pacific headquarters – home to more than 1,700 employees. The company will be supporting the Say YES to Waste Less campaign by encouraging its people to embark on a zero-waste journey by reducing food wastage, and the use of single-use cutlery and disposables.</p> <p>Facebook will also be showing its support for the campaign through the amplification of NEA's message via the Facebook Singapore page.</p>
FairPrice Group	<p>FairPrice took a proactive stance in reducing single use plastic bags by launching a month-long 'No Plastic Bag' trial in September 2019. The successful trial led to an extension of the initiative for the second year with customers paying for plastic bags should they need one. The number of participating stores also increased from 7 to 24. In 2020, NTUC Foodfare (Foodfare) and Kopitiam supported Zero Waste SG's Bring Your Own Container campaign to encourage a community effort of bringing our own reusable.</p>

	<p>Concurrently, the FairPrice-CSR Food Waste Reduction Framework continues to tackle food waste by refining its internal processes, championing public education to embrace blemished food, as well as forging partnerships with charities to donate unsold but wholesome groceries to the community.</p>
FJ Benjamin Group	<p>FJ Benjamin operated retail stores' staff will proactively ask customers at cashier points if they will require a carrier bag for their purchases. This will be implemented in brand stores such as Superdry, La Senza, Marc Jacobs, PrettyBallerinas and Rebecca Minkoff.</p>
foodpanda	<p>foodpanda aims to reduce all unsustainable plastic packaging by 2024.</p> <p>They are the first delivery platform in Singapore to launch the cutlery opt-out feature in 2017 and have reduced cutlery requests from 80% to 10% through frequent communication and incentivisation. Since then, they have successfully cut more than 25 million sets of cutleries. In partnership with Muuse and barePack, they encouraged the use of reusable packaging for delivery and pick-up orders. To-date, over 100 restaurant partners on the platform offer reusable packaging. Their Sustainable Packaging Programme also provides restaurant partners with high quality, eco-friendly packaging options at competitive costs to reduce the environmental impact of packaging.</p>
For the Love of Laundry	<p>Since 2010, For the Love of Laundry has been offering an eco-conscious and sustainable laundry service. Their passion for the environment and care for their customer's clothes see them utilising toxin-free laundry technology and biodegradable plastic carriers in their operations. They also offer customers the option of reusable garment bags and encourage them to return their plastic hangers by donating five cents to charity for every one returned.</p>
Foreword Coffee Roasters	<p>Foreword Coffee Roasters is a social enterprise that supports environmental sustainability by encouraging the BYO movement, choosing eco-friendly packaging and reducing the use of disposables.</p> <p>Foreword Coffee Roasters will be offering the following promotions from 27 September to 7 November 2021:</p> <ul style="list-style-type: none"> • 10% off all handcrafted drinks for consumers who bring their own reusable cups • 1 free cup of coffee for all in-store purchases of HuskeeCups
Four Points by Sheraton	<p>Since 2019, Four Points by Sheraton Singapore, Riverview, has relooked its corporate social responsibilities through reducing single-use products. The hotel has phased out all single-use shower amenities bottles and replaced them with soap dispensers. Water dispensers are introduced in all function rooms to replace bottled waters.</p>

	<p>At their all-day dining restaurant (Four Points Eatery), plastic straws have been replaced with paper straws and are only available upon request. An 'opt out' option for disposable cutlery is also available for takeaways. Restaurant staff will also check with guests whether they require reduced portions for their meals to reduce food wastage.</p>
Fullerton Hotels & Resorts	<p>At The Fullerton Hotel and The Fullerton Bay Hotel Singapore, all plastic disposable takeaway packaging, cutlery, straws and stirrers have been replaced with environmentally friendly alternatives. Single-use plastic bags have been replaced with reusable non-woven bags and paper bags. Plastic bottles have been replaced with Tetra Pak cartons, and refillable water pitches are used in meeting rooms. Food waste digesters are used in both hotels to reduce food waste and convert waste into useful products.</p>
Fun Toast	<p>Fun Toast has rolled out go-green initiatives to encourage customers to reduce disposables by offering 10% off any hot beverage to customers when they purchase Fun Toast Tumblers or show the 'Friends of Fun Toast' stickers (sold at \$2) on their reusable cups and tumblers.</p>
Ginett	<p>Ginett reduces the use of disposable straws by making them available only upon request.</p>
GrabFood	<p>Since 2019, Grab has taken active steps to reduce single-use plastics on the platform. This includes introducing the cutlery toggle for all GrabFood orders, which is set to 'opt-out' by default and would require customers who need cutlery to actively include it in their order. Since its inception, the majority of GrabFood orders have been placed with the 'no cutlery' option. Grab is currently also partnering with Muuse and barePack to provide consumers with the option of using reusable containers instead.</p> <p>In 2020, Grab signed the WWF-Singapore's PACT (Plastic ACTion) Food Delivery Service pledge with the vision of 'No Plastic in Nature by 2030'. Under this initiative, Grab is committed to introducing more ways to help their consumers and partners go green, and communicating their sustainability progress to stakeholders.</p>
Grand Hyatt Singapore	<p>Embracing care at the heart of its business, Grand Hyatt Singapore is committed to protecting the planet for future generations by adopting a holistic approach towards sustainability and has pioneered multiple initiatives across the hotel.</p> <p>A journey that began in 2011, the hotel has achieved waste and water reduction, better utilisation of resources and energy while providing guests with greater value through sustainable dining and wellness.</p>
Greendot	<p>Since April 2020, Greendot has been offering a 20 cents discount to all customers who bring their own containers for main dishes. Greendot has been providing verbal and visual nudges to customers to reduce single-use cutleries</p>

	and plastic bags. Since September 2020, Greendot stopped providing plastic straws and will provide them only if requested.
Greensquare	Greensquare provides free textile recycling services to households and organisations in Singapore and promotes awareness of the 3Rs (Reduce, Reuse, Recycle) through educational efforts. Greensquare will be disseminating Say YES to Waste Less messages via their marketing platforms to encourage the public to say YES to reducing textile waste.
Guilt Cookie	Guilt is offering 50 cents off when customers bring their own containers when buying 3 or more cookies in support of the zero waste movement. Their cookies are also packaged with as little packaging as possible by default, and customers are always prompted on whether they need a carrier bag.
Guzman y Gomez	Guzman y Gomez phased out the use of straws for all customer drink orders in an effort to reduce the environmental impact of single use plastic. Furthermore, they work with the delivery platforms (Deliveroo, Grab & foodpanda) to encourage customers to opt out of disposable cutlery from their orders. Customers are encouraged to bring their own reusable bags, containers and utensils for take-away. They engaged an expert analytics firm to deeply assess the food preparation wastage within the outlets, and worked closely with the chefs to reduce food waste through streamlined supply chain upgrades, improved operating procedures, and improved attention to detail around food preparation.
H&M	H&M Singapore encourages customers to make use of reusable shopping bags by charging 10 cents for its paper bags since July 2019. All paper bag sales proceeds are donated to Daughters of Tomorrow (DOT) to support underprivileged women in Singapore. As part of H&M's circular packaging strategy, H&M aims to eliminate all unnecessary and problematic packaging and replace single use packaging with alternatives where possible. Aside from the paper bag charge, H&M replaced the outer plastic packaging of its online orders with FSC-certified paper and H&M joined PACT by WWF since 2019 to further eliminate the use of plastic. By 2025, H&M Group will reduce packaging across its value chain by 25% (baseline 2018) and all its packaging will be either reusable, recyclable or compostable. By 2030, 100% of H&M's packaging will be made from recycled or other sustainably sourced materials.
Hans Im Glück	From June 2019, Hans Im Glück has been providing metal straws to patrons. The company also only gives out plastic cutlery upon request by customers for takeaways. Since 2018, Hans Im Glück has partnered with an NEA-licensed used cooking oil collector company to collect and convert used cooking oil into non-edible commodities such as biodiesel.

Herbal Pharm	<p>Herbal Pharm have been actively encouraging customers to reduce the usage of disposables and to recycle. They replaced 100% of their single-use plastic product bottles and are incentivise customers to bring back recyclable supplement bottles/cans of any brand for recycling. They are replacing single-use plastic carriers with paper carriers.</p> <p>In support of the campaign, they are launching the Bring Your Own (BYO) Carriers campaign in September 2021, and will provide \$1 off the total bill when customers bring their own bag at their retail stores.</p>
HEYTEA	HEYTEA has been encouraging customers to bring their own cups or tumblers to enjoy drinks from their stores by offering a 50 cents discount.
Hokkaido-Ya	Hokkaido-ya reduces the use of disposable straws and other single-use disposable utensils by making them available only upon request. They also encourage their customers to use reusable containers for their takeaway orders.
Holiday Inn Singapore Atrium	Since 2019, Holiday Inn Singapore Atrium has put in place measures to reduce disposables in meeting rooms, restaurants and guestrooms. In meeting rooms, water dispensers and glassware have replaced plastic bottled water. At restaurants, guests are issued straws and plastic cutlery for takeaways only upon request. To reduce food waste, diners going for buffets at the restaurants will have to place an order before getting food delivered to their table. Multi-use dispensers will soon replace single-use bath amenities.
Hotel Fort Canning	Hotel Fort Canning has been actively encouraging its guests to bring their own reusable bags, containers and bottles for takeaway orders to reduce the use of disposables. Plastic cutlery is only given upon request. The hotel also customised a limited-edition tote bag given as part of its staycation package to promote the use of reusable bags. In tackling food waste, its staff are trained to inform diners of portion sizes and the option of downsizing their staples like rice or noodles. Leftover ingredients in the kitchen are turned into tasty meals for its employees.
Hotel G	Hotel G Singapore encourages guests to opt out of disposables where possible, through visual reminders shared on their digital platforms.
Huggs Coffee	Since September 2020, Huggs is embarking on a sustainable journey to reduce disposables and encourage its customers to bring their own reusable tumblers and cups. Customers can enjoy 30 cents discount on the drink of their choice. Other than reducing disposables, Huggs will be initiating programmes that are geared towards reducing food/drink waste by repurposing used coffee grounds to make lifestyle products such as body scrubs and fertiliser. Huggs will be running talks within the cafe space to educate and motivate consumers to go green.

IKEA	<p>IKEA stores in Singapore were the first in the country to completely eliminate disposable plastic shopping bags in 2013, and today, its reusable blue bag remains an icon of the brand. IKEA Singapore has been on an ongoing journey to eliminate the last few remaining single-use plastics from its home furnishing range and replace disposable packaging in its food operations with products made from renewable resources. Through its Waste Watcher Programme IKEA Restaurants in Singapore have successfully reduced food waste from their kitchens to 50%. Globally, IKEA continually develops its range of products to help people make the shift from throw-away plastics to more sustainable, reusable alternatives – offering stainless steel straws, bamboo chopsticks, stoneware travel mugs, reusable food containers, and more.</p>
ION Orchard	<p>From 1 October – 31 December 2021, ION Orchard is introducing 'Green Points' as part of its sustainability and eco-conscious movement. With this initiative, ION+ Rewards members earn Green Points by participating in an eco-conscious action (such as using their own shopping bag, mugs, or food containers etc.) for their purchases, or by purchasing any eco-friendly products or items at ION Orchard stores where relevant eco-friendly collections are offered.</p>
Just Dabao	<p>Just Dabao is a social enterprise working towards reducing the food waste in Singapore. They aim to redistribute the unsold surplus food by connecting last minute consumers and eateries.</p> <p>Consumers who purchase a Shiok Bag from Just Dabao will receive a special edition tote bag designed by the Singapore Association for the Visually Handicapped and MINDS Towner Gardens School (limited to first 40 consumers). Consumers who post a picture of their special edition Shiok Bags on Instagram or Facebook, tag @just.dabao and hashtag #sayYESTowasteless and share what they do to reduce food waste will also stand a chance to win a \$10 gift card.</p>
KFC	<p>KFC Singapore believes in environmental sustainability. They are continuously reviewing their packaging and operational ways to support this cause. Since 2016, they have saved millions of paper packaging waste annually by streamlining food packaging and switching to reusable serving baskets for dine-in orders. In the last 3 years, they rolled out a nationwide 'No Straws' initiative and stopped serving beverages in plastic cups, successfully reducing over 68 metric ton of single-use plastic waste per year.</p>
Khoo Teck Puat Hospital	<p>Khoo Teck Puat Hospital (KTPH) has been actively promoting green culture and adopts the 4Rs approach to waste - Refuse, Reduce, Reuse, and Recycle. KTPH takes a preventive approach to waste. They brought their tenants onboard to participate in the Refusing Disposable Consumables initiative, introduced Green</p>

	Tenancy Contracts and enhanced internal procurement practices. Under the Bring Your Own Food Container (BYOC) campaign, food establishments in KTPH offer discount incentive to patrons who bring their own cups or take-out containers. To tackle food waste produced, they utilise a food waste digester to quickly break down food remnants into a mineral-rich soil which in turn fertilises the hospital's garden.
Kipos Gourmet	Since its founding, Kipos has been consistently promoting on sustainability and is constantly coming up with innovative ways to develop a less waste lifestyle without sacrificing hygiene standards in the process. Kipos always encourage its Kipos Fam to Go Green by reducing the usage of disposable bowls and utensils and offering 50 cents off when consumers bring their own container for takeaway.
Klosh	To support Singapore's vision of a zero waste nation, Klosh discourages the use of single use carriers. In stores, customers are asked if they need a bag for their purchases. Customers are offered the alternative of a recyclable paper bag if they really do need one.
KOI	KOI encourages customers to bring their own bottles at its outlets, to play a part in going green. KOI also encourages customers to reduce the usage of plastic bags through visual and verbal prompters at the point-of-sales across all outlets.
Kraftwich by Swissbake	Kraftwich supports the Say YES to Waste Less campaign this year in hopes to build a greener community. Kraftwich gives 50 cents discounts to customers who bring their own cup for hot and cold drinks.
Lawry's the Prime Rib	Lawry's The Prime Rib Singapore restaurant encourages patrons to bring their own bags and food containers for takeaway orders. In addition, disposable cutlery for takeaway orders will only be offered upon request.
Lendlease	<p>Lendlease is committed to encouraging the community to reduce waste in Singapore and be more sustainable. In the landmark study 'Circularity in Retail: Tackling the Waste Problem' released in 2021 in partnership with WWF-Singapore, Lendlease found that the way to improve overall waste reduction and recycling rate in the retail sector was by harnessing technology, reducing waste at source via high volume waste such as food and plastic, and nudging the community towards a lifestyle of recycling. They are also encouraging the use of reusables through rewarding points for the purchase of sustainable merchandise within their malls.</p> <p>These initiatives contribute to their goal of Mission Zero: To reach net zero carbon emissions by 2025 and absolute zero by 2040; and is in alignment with Singapore's Zero-Waste Masterplan which aims to raise national recycling rate from 60% to 70% by 2030.</p>

LepakInSG	<p>LepakInSG runs a one-stop calendar listing environmental events and activities in SG.</p> <p>Activities in support of the Say YES to Waste Less campaign will be featured on LepakInSG's calendar.</p>
LiHO	<p>Since 2018, all LiHO TEA outlets have been encouraging customers to bring their own tumbler (BYO or 'bring your own') for their drinks and ask if they require plastic bag and straws for takeaways.</p> <p>To support this initiative, LiHO TEA is giving out scratch cards with a surprise promotion to all customers who adopt the BYO practice! This includes bringing their own tumbler, opting for reusable straw or saying no to the use of plastic bags in effort to reduce disposables (valid from 8 October – 30 November 2021).</p>
Liu Jo	<p>From 1 June 2021, Liu Jo has pledged to reduce the need for shopping bags by implementing a carrier bag charge at their store. Together with their customers, Liu Jo has since successfully reduced giving out single use shopping bags by 60%. Liu Jo believes that even the smallest step can make a world of difference, benefiting local communities as well as the environment. The store will continue to engage its shoppers on the effects of disposables in the environment. This is part of #BetterTogether: Liu Jo's commitment to be better every day, together.</p>
L'Oréal Group	<p>L'Oréal Singapore is the first and only beauty company to receive the NEA 3R Award for Shopping Malls. Their L'Oréal For The Future 2030 vision encompasses goals towards a circular economy, such as waste reduction and electric vehicle trial delivery to stores in western Singapore. They launched meaningful initiatives, including Upcycling and Photography Exhibitions in conjunction with Movement for the Intellectually Disabled in Singapore (MINDS), and Upcycling Initiative with National University of Singapore, South West CDC, and National Environment Agency to turn empty beauty containers into meaningful items. They also encourage customers to bring their own bag through visual reminders in their retail store.</p>
Love, Bonito	<p>Sustainable processes are built into the foundation of Love, Bonito's operational model. They are thoughtful in their approach from the get-go, designing apparels that are timeless, using quality materials that allow for repeat wear. The brand also takes active steps to minimise waste by minimising overproduction in their operations. To incentivise customers to adopt Bring Your Own Bag (BYOB), Love, Bonito is also offering discounts to customers who shop bag-free at their store.</p>
M Hotel	<p>M Hotel Singapore is implementing long-term environmentally sustainable initiatives in its day-to-day business operations. The restaurants, Café 2000 and The Buffet, do not provide single-use plastic such as straws, disposable forks and spoons by default and encourage guests to bring along their own reusable containers, carrier bags and utensils for their takeaway orders.</p>

M1	M1 incorporates sustainability practices in their business operations. Efforts include the provision of reusable bags to customers instead of single-use carrier bags, installation of e-waste recycling bins at all M1 Shops, and encouraging customers to adopt the M1 eBill. The M1 Sustainable Office Programme launched company-wide in May 2019, is introduced to all new staff during orientation.
Makai Poké	Makai Poké raises awareness on the importance of reducing disposables through reminders in-store, and encourages patrons to join the barePack programme to enjoy hassle-free reusable takeaway lunch boxes.
Marina Bay Sands	<p>Marina Bay Sands continuously reviews industry best practices and technologies to reduce its overall environmental impact.</p> <p>To tackle single-use plastic, it deploys an E3R strategy – Eliminate, Reuse, Replace and Recycle – to eliminate waste, find reusable options, replace with quality alternatives, and recycle. A disposables scorecard is used for selected business units to help manage and reduce single-use disposables. Examples include eliminating the use of over 27,000 plastic bags annually with the installation of umbrella dryers at The Shoppes and replacing plastic bottles with recycled PET (rPET) ones across the property.</p> <p>Selected kitchens employ innovative technology to measure and reduce food waste at source, while the remaining food is broken down into non-potable water by five anaerobic digestors. It donates unserved food to long-term partners Food from the Heart and The Food Bank Singapore.</p>
Matsukiya	Matsukiya reduces the use of disposable straws and other single-use disposable utensils by making them available only upon request. They also encourage customers to use reusable containers for their takeaway orders.
McDonald's	Since 2018, McDonald's Singapore started the 'Skip The Straw' campaign to reduce the use of plastic and do their part to save the environment. In-store collaterals at all restaurants remind customers that every small action can mean a lot to the planet, and McDonald's customers can do their part by choosing not to use straws where possible.
Metro	<p>Since 2019, Metro has switched to paper-bags as a bagging option to reduce plastic consumption. To further encourage Zero Waste habits amongst its shoppers, Metro signed the Retail Bag Charge pledge with WWF in May 2021 and reminded shoppers to bring their own carriers through press-ads, social media and in-store reminders.</p> <p>Metro reuses packaging materials whenever possible in their deliveries and up-cycle their in-store displays to minimise waste. The store also collaborates with business partners to create awareness for recycling and encourages them to incorporate packaging designs that will minimise</p>

	the need for single use carriers. As Metro continues to diversify for resilience, it does so with the community as well as our environment in mind.
MINISO	Customers of MINISO Singapore will be encouraged to reduce waste by using their own carrier bags instead of taking plastic bags. This will be communicated through its in-store sign, store staff and social media. Starting from every small action, MINISO has stopped providing free plastic bags to customers since 2017. As a lifestyle retailer operating in 99 countries and regions around the world, it will reaffirm its commitment to environmentally friendly retail by cooperating with international environmental protection agencies to plant trees in different regions of the world.
Mothercare	Besides having built up a strong reputation for product specialism, quality, safety, and innovation, Mothercare has strengthened their commitment towards a zero waste nation by reducing plastic packaging and incorporating bring-your-own-bag initiatives. The company has largely replaced their plastic carriers with paper bag options and implemented a bag charge to discourage the use of disposables. Mothercare has joined the nation's Say YES to Waste Less efforts and is committed to doing their part to sustainable living and creating a better world for children.
MUJI	Since April 2021, MUJI has stopped the issuance of plastic bags and implemented charges on paper bags to encourage customers to bring their own reusable bags. MUJI is also striving to move towards eco-friendly packaging for their products such as using paper packaging for hooks, hangers and boxes.
Muuse	Muuse is a smart system of reusable takeaway containers born in Singapore. The company's aim is to empower reuse and eliminate single-use packaging waste. Available at 40+ outlets, and offering zero-waste food delivery on foodpanda, Muuse offers Singaporeans a better takeaway experience whilst saving waste.
Neal's Yard Remedies	Neal's Yard Remedies is dedicated to trading sustainably as we continue to pioneer ways of supporting people and our beautiful planet. They use paper bags made from sustainably sourced paper and print with water-based inks. Every year during Earth Month in April, the store encourages customers to bring their own bags and offer recycle cotton bags as an alternative. Their NYRecycle Program incentivises customers to bring back their cleaned empty bottles and tubes in return for free gifts and discount vouchers. Neal's Yard Remedies have also switched from using plastic bubble wrappers to eco honeycomb paper for packing online orders.
North East Community Development Council (CDC)	North East CDC will engage and encourage stakeholders to support the Say YES to Waste Less campaign through

	<p>online publicity amplification throughout this campaign period.</p> <p>Additionally, the North East Green Adventure workshop incorporates waste less messaging to advocate a zero waste lifestyle for its young participants.</p>
North West Community Development Council (CDC)	<p>North West CDC, as a champion of environmental responsibility, will advocate and sustain Green programmes to build a holistic green ecosystem within the North West, and provide platforms for residents to learn about and practise green living.</p> <p>The CDC will also lead by example, by continuing to adopt green practices such as reducing the use of disposables, food waste and printed materials across our operations and events.</p>
OG Department Stores	<p>OG Department Stores encourages their customers to adopt an eco-friendly lifestyle by selling a wide range of reusable products that include bags, cutlery, food jars, tumblers and lunch totes. They actively promote a zero waste lifestyle through their social media, encouraging their community to adopt reusables in place of disposables. In addition, OG trains their staff to remind customers to use plastic bags sparingly and make use of reusables wherever possible. OG is committed to the protection of the environment, participating in Earth Hour as well as NEA's Say YES to Waste Less.</p>
Old Chang Kee	<p>Since early 2019, Old Chang Kee has started to remove straws across its affiliated restaurants, Curry Times and Old Chang Kee. The crew is also advised to check with customers if they need an extra carrier bag before issuing it to them.</p>
One Farrer Hotel	<p>One Farrer Hotel reaffirms its commitment to sustainable practices through the reduction of waste. Where possible, diners are provided disposable items only upon request.</p> <p>Other initiatives include the treatment of unconsumed food through an eco-digester which converts the food waste to compost and water. The compost is in turn used to grow crops at the urban resort's rooftop farm, which not only provides fresh produce to the dining outlets but also reduces the property's carbon footprint with lush greenery.</p> <p>Additionally, the hotel's dining outlets have moved away from conventional buffet lines to an a la carte dining concept, which reduces food wastage while increasing hygiene standards for diners.</p>
Orchard Road Business Association	<p>ORBA engages and encourages Orchard Road stakeholders to support the Say YES to Waste Less campaign by means of disseminating EDMs and collaterals throughout the campaign period to all their members.</p>

Oriole Coffee + Bar	Oriole supports the Say YES to Waste Less campaign this year in hopes to build a greener community by encouraging guests to bring their own reusable cups and going strawless. It gives 50 cents discounts to customers who bring their own cup for hot and cold drinks.
Pan Pacific Hotels Group	<p>Pan Pacific Hotels Group has been ramping up their efforts to minimise waste across their properties, particularly in reducing single-use plastic and food waste with their guests. Since 2019, they have eliminated an average of 200,000 single-use plastic straws, 550,000 single-use plastic wraps for in-room slippers, and 100,000 single-use laundry bags per year. They are also equipping their hotels with digester systems that convert food waste to grey water that are used for washing and landscaping, closing the waste loop entirely.</p> <p>Through partnerships, they hope to tap on emerging innovations in the journey of sustainability and seek out right-sized solutions for their organisation. An exciting exploration is the use of AI to understand their guests' consumption patterns, to tailor their menu and procurement choices to reduce food wastage as their guests dine.</p>
Park Hotel Group	Park Hotel Group, comprising nearly 30 hotels and resorts operating or under development across 11 key destinations, has taken conscious steps to introduce sustainability initiatives to protect the environment. Their initiatives range from removing disposable cutlery for takeaways and deliveries unless requested, to introducing plant-based menus to reduce carbon footprint. Hotels and restaurants within the group, including Grand Park City Hall, Park Hotel Alexandra, Tablescape Restaurant & Bar, The Carvery restaurant, Yàn Cantonese restaurant and Smoke & Mirrors bar, pledge their commitment to the Say YES to Waste Less campaign.
PastaMania	PastaMania supports the Say YES to Waste Less campaign this year in hopes to build a greener community. It offers 50 cents off for customers who bring their cup for hot and cold drinks.
Pepper Lunch	Pepper Lunch has stopped providing plastic straws and plastic drink lids for customers at all seven of its restaurants across Singapore.
Pet Lovers Centre	Started in 2018, Pet Lovers Centre runs a BYOB (Bring Your Own Bag) programme, where no bags are given out to customers at all retail stores. The programme aims to raise awareness and drive action for waste reduction in Singapore, and has been very well received by the public.
Plastic Lite Singapore	Plastic-Lite Singapore (PLSG) is a volunteer group that aims to inspire Singaporeans to adopt an environmentally conscious, plastic-lite lifestyle. The non-profit grassroots group conducts outreach-advocacy activities in the community as well as in educational institutions and corporates. One of their ongoing initiatives under community outreach is called Bounce Bags, which is a

	<p>common collection and retrieval point for sharing of reusable bags near supermarkets that seeks to reduce the usage of single-use plastic bags. They also consult corporates and F&B establishments on their sustainability practices.</p> <p>PLSG came on board this year to co-deliver a 'Reduction of Disposables' checklist, one of the recommendations that arose from the Citizens' Workgroup on Reducing Excessive Consumption of Disposables which concluded in early 2021. When developed, this checklist will provide a list of sustainable practices that F&B establishments can adopt as a voluntary guideline to reduce their use of disposables.</p>
POPULAR	<p>In June 2021, POPULAR launched the 'Towards a Zero Waste Lifestyle with POPULAR' campaign to enlist the customers' support in reducing plastic usage and minimising waste. Cashiers proactively encourage customers to bring their own bag every day and plastic bags are provided only upon request. Through this, POPULAR hopes to instill the habit of bringing one's own reusables and raise consumers' awareness in reducing plastic consumption. To further progress the initiative towards a zero waste lifestyle, POPULAR has also identified and tagged eco-friendly product options in-store so that customers can make informed choices when shopping.</p>
Prime Supermarket	<p>Since 2018, Prime has been actively involved and embarking on a sustainable journey to reduce plastic bags waste, and its frontline staff has been engaging and reminding customers to bring their reusable bags. Prime also offers reusable bags at affordable prices in stores. Prime continues to engage and encourage customers to reduce waste through its communication platforms such as social media, in-store posters, messages on web-portal.</p>
Qi Ji	<p>Qi Ji has been supportive of the reduction in single use disposables for their takeaway and they have been encouraging customers to bring their own reusable containers, tumblers and bag for takeaway at all outlets. For the delivery orders on different platforms, they do not provide cutlery or straws by default unless requested by customers.</p>
Resorts World Sentosa	<p>Resorts World Sentosa (RWS) recycles 8 waste streams (i.e. paper, cardboard, plastic, cartons, metal cans, food waste, cooking oil and e-waste) and has deployed recycling bins throughout the resort. RWS has also ceased the provision of single-use plastic straws, stopped sales of single-use plastic water bottles, as well as initiated phased reduction and elimination of single-use plastic tableware. Reusable or other sustainable alternatives have been offered in place of plastic options, saving approximately 130 tons of plastic per year. Furthermore, RWS offers 10% off food and drinks at Malaysian Food Street for customers who bring their own reusable container and/or cup for dine-in and takeaways.</p>

	<p>As part of its ongoing efforts to encourage adoption of a zero waste lifestyle, RWS will be holding the T.G.I.Green Weekend Bazaar, an eco-bazaar held every Saturday and Sunday from 2 October to 3 November 2021 at the S.E.A. Aquarium.</p>
Riders Café	<p>Since their inception in 2007, Riders Cafe have been doing what they can to reduce their carbon footprint. To reduce disposables, they serve water to customers in glass decanters and do not sell plastic bottled water. They also use takeaway containers with segregated sections to reduce the amount of packaging required for different food items, and provide cutlery and sauces only upon request. Customers are encouraged to bring their own coffee tumblers or containers for takeaways in order to reduce waste. On top of these initiatives, food by-products such as coffee grounds and eggshells are also given to customers who wish to use them for composting purposes.</p>
SaladStop!	<p>SaladStop! gives customers the option of using barePack's reusable containers for take away if they want to opt out of single use containers. Saladstop! gives a free topping to customers that bring their own bowls or use barePack.</p> <p>The company is working with Muuse for deliveries with reusable containers. It also carries Muusecups in outlets for customers to consume its beverages, and gives a 50 cents discount when customers bring their own cup or use a Muuse cup. Its loyalty programme gives a free pack of coconut water after every 10 BYO transactions.</p> <p>SaladStop! also sells its own collapsible merchandise which make them convenient for customers to bring along. It charges 10 cents for its bags (proceeds go to WWF), which has resulted in a 50% reduction of bags used.</p>
Salmon Samurai	<p>Salmon Samurai is taking steps to strive for sustainability. It encourages the use of reusable containers to reduce the use of disposables, and cutlery is only provided when requested by the customer. To save on food wastage, customers can request for less rice, noodles, or other toppings.</p>
Savour!	<p>Savour! is a one-stop B2B and B2C procurement & sponsorship web app in Singapore, connecting non-profit organisations, event planners and companies to merchants with products available at bulk discounts and sponsorships for office operations, programmes and event needs.</p> <p>Savour! is offering an exclusive promotion (promo code: SYTWL) from 27 September to 7 November 2021 for consumers to receive \$5 off all their listings in the 'soon-to-expire, blemished and surplus food' section on Savour!'s platform. Savour! will also be releasing two online cooking videos utilising soon-to-expire, blemished and surplus food ingredients on their Facebook page.</p>

SBS Transit	To support Singapore's Zero Waste vision, SBS Transit has been reaching out to their staff to minimise waste in their daily life as well as digitalise most of their work processes to reduce the need for paper. In addition, the transport company is also in the process to trial food waste digesters at their depot canteens to recycle food waste and raise awareness in this area.
Scoop Wholefoods	Scoops Wholefoods make every effort to keep their carbon footprint as light as possible. They make minimum use of packaging in their activities and encourage their customers to bring their own bags. Customers can buy products in quantity that they need and using their own reusable containers that can be reused multiple times with various products. The store is committed to the long-term well-being of our planet for this and future generations.
Secondsguru	<p>Secondsguru is a social enterprise with a mission to promote environmental education and eco-awareness. It conducts talks and workshops, leads community outreach and publishes online resources on Secondsguru.com. With the motto 'Green Living. Made Easy', it focuses on solutions that make sustainable living a fun, creative and practical goal for all.</p> <p>The founders of Secondsguru are collaborating with Orchard Neighbourhood Committee to present a virtual session 'Waste not, Want not' that breaks common myths about recycling and the waste management system in Singapore, on 2 October 2021 from 11am to 12pm.</p> <p>Secondsguru is currently running the sixth edition of its flagship community program, the 'Zero Waste Bootcamp'. Focused on 18-35 year old youth in Singapore, each edition spans over a period of 12-16 weeks. Participants not only learn about Singapore's waste-scape, but also gain skills and knowledge to carry out meaningful projects aimed at Saying YES to reducing food wastage and littering.</p>
Shangri-La Hotel	<p>At Shangri-La Hotel, Singapore, consumers are encouraged to refuse disposable cutlery which is only provided upon request.</p> <p>A food waste tracking system was implemented in 2018, where detailed data is gathered regarding the amount and type of food waste, amongst other key metrics. Through analysis of the data generated, the culinary team is able to identify key opportunities to reduce food waste during menu planning and food preparation stages, creating benchmarks to optimise production levels, reduce food costs and most importantly, reduce the amount of food waste.</p>
Sheng Siong Supermarket	Sheng Siong has continued to support efforts to reduce the use of disposables and food wastage by encouraging customers to bring their own bags, handle fresh produce with care and shop wisely through social media posts and collaterals across their stores. Sheng Siong has taken a

	<p>more proactive stance to reduce the use of plastic by reviewing operational procedures on the bagging of products, product packaging, and transport packaging.</p>
Sheraton Towers Singapore	<p>In support of building a sustainable environment, Sheraton Towers Singapore encourages guests to go green by bringing their own container, mug, or bag for takeaway items at the F&B establishments. Guests have the option to request for a smaller serving for their meals to reduce food waste. For meetings and events, guests may choose to go with individual sets instead of buffets to reduce wastage.</p>
Singapore Hotel Association	<p>The Singapore Hotel Association strongly supports the Say YES to Waste Less campaign, and through its Hotel Sustainability Committee, encourages hotel members to leverage this initiative to showcase their 3Rs best practices and be part of a nation-wide movement to reduce waste.</p>
Singapore Retailers Association	<p>The Singapore Retailers Association (SRA) is committed to sustainable practices in retail for the betterment of the environment. SRA has been reaching out to retailers to encourage greater awareness as well as garner their partnership onboard Singapore's Say YES to Waste Less campaign. Moving forward, SRA will explore working closely with NEA to achieve Singapore's Zero Waste vision.</p>
SingTel	<p>Singtel's annual environmental campaign Project LESS (Little EcoStepS) 2021 started its run with their E-Waste Roadshow and continued with weekly virtual programmes aimed at raising environmental awareness among staff. These included a Food Waste Workshop and quizzes. Singtel continues to encourage their employees to bring their own containers and cups for takeaways and avoid disposable utensils.</p>
South East Community Development Council (CDC)	<p>South East CDC will amplify the Say Yes to Waste Less message through the CDC's digital platforms and encourage our community partners in the district to support the campaign.</p>
South West Community Development Council (CDC)	<p>South West CDC has been committed in its efforts to create an eco-friendly environment and foster sustainability for more than a decade. Apart from its annual environmental flagship event -- Clean Up @ South West! -- a recycling drive which encourages residents to recycle, South West CDC launched The Zero Waste Testbed Initiative @ South West together with National University of Singapore (NUS) and Sembwaste in January 2021 to empower and support youths in the co-creation of innovative solutions towards zero waste and circular economy.</p> <p>South West CDC continues to work with its partners to promote ground-up sustainable initiatives and achieve its Sustainable South West goals.</p>

SP Group	Developed by SP Group (SP), the SP Utilities app empowers individuals to do their part towards contributing to smart and sustainable future by managing and making smarter choices with greater awareness of their utilities consumption. As one of the leading sustainability apps in Singapore, users are also able to get rewarded through its GreenUP programme in the app for adopting a greener lifestyle, analyse their carbon footprint, green their electricity consumption with My Green Credits™ and more.
Starbucks	<p>Starbucks is gifting a limited-edition 50th Anniversary Reusable Cup for every purchase of a handcrafted beverage on 28 September 2021, across all stores island-wide and via their delivery channels on GrabFood, foodpanda and Deliveroo, to encourage the use of reusables and support the BYO movement. Starbucks invites all to join in the effort to reuse more and waste less, because small acts are more powerful when taken together.</p> <p>Starbucks encourages customers to reduce disposables through various initiatives. Starbucks offers a 50 cents discount when customers bring their tumblers or mugs, and a free drink with any purchase of a Starbucks tumbler for their members. Locally produced lifestyle merchandise such as reusable straws, hot and cold cups, tote bags and reusable containers are offered to drive bring-your-own habits. In addition, hot and cold cups are available for all dine-in beverages, and disposable cutlery for takeaway orders will only be offered upon request.</p>
Superlative Foods	<p>Superlative Foods has been an avid supporter of sustainable initiatives and a greener environment. Aside from sourcing responsibly, the company has also moved towards compostable packaging, which reduces carbon footprint and single-use plastics.</p> <p>Their FILL GOOD zero-waste grocery store created by Superlative Foods and in partnership with FairPrice Group only offers compostable paper bags and glass jars for their customers; with the option for customers to bring their own containers. The store has since saved 113,000 plastic bags and counting. Superlative Foods is committed to helping their customer community embark on their own sustainable journey and bringing greater environmental awareness to the community.</p>
Surbana Jurong	As a champion and advocate of sustainability, Surbana Jurong urges all employees to strive for zero waste and reduce the use of disposables. Employees are encouraged to transition from disposables to reusables, such as bringing and using their own reusable bags, bottles and containers where possible.
susGain	susGain is a free mobile app that rewards Consumers, Businesses and Communities in Singapore for becoming more sustainable.

	<p>susGain will be running the Say YES to Reducing Food Waste Challenge in the month of October 2021, where participants will stand a chance to win prizes when they earn points in the app for actions that reduce food waste (e.g. donating to food bank bins, buying products from businesses that actively reduce food waste etc).</p>
Sushi Tei	<p>Sushi Tei reduces the use of disposable straws and other single-use disposable utensils by making them available only upon request. They also encourage customers to use reusable containers for their takeaway orders.</p>
Swapaholic!	<p>Swapaholic, a pre-loved fashion swap store devoted to sustainable consumption, encourages consumers to declutter and refresh their wardrobes without harming the planet or their wallets.</p> <p>Swapaholic will be running an exclusive promotion (Promo code: smwl2) from 27 September to 7 November 2021 to encourage Singaporeans to reclaim their closet's value by swapping their underused fashion. Consumers who purchase a 9 or more item Swap Package will be awarded 2 extra Swapping Points.</p> <p>Swapaholic will also be organising a Refresh Party, where participants pay a fee to rescue a bag of pre-loved items from thousands of donated selections, and the remaining items will be donated to charity. To prioritise consumer's safety, more details regarding the Refresh Party will be shared by Swapaholic on their website /social media after assessing the pandemic situation.</p>
Swee Heng	<p>Swee Heng Bakery Pte Ltd has been encouraging customers to bring their own reusables. Outlet staff are trained to check with customers if they require any plastic bags.</p>
Tadcaster Hospitality	<p>Tadcaster Hospitality (umbrella brand for six F&B brands: BQ Bar, Bull and Bear, Molly Malone's, The Exchange, Café Melba @Goodman and @Mediapolis) has stopped providing disposables such as plastic straws and plastic bags at all their venues. The company provides takeaway materials and cutlery only upon request.</p>
TANGS	<p>In April 2021, TANGS started the Bring Your Own Bag (BYOB) campaign. From the first Friday to Sunday of every month, customers are encouraged to bring their own reusable bags to shop. Alternatively, shoppers can purchase a TANGS ECO Bag at \$2, or select single-use paper or plastic bags that are chargeable at 20 cents per bag. Through this initiative, TANGS hopes to prioritise the planet and encourage shoppers to be more eco-friendly.</p>
Tanuki Raw	<p>Tanuki Raw, a modern Japanese restaurant popular for its donburi and cocktails, incorporates sustainable practices in their operations. Reusable metal straws are provided for selected cocktail drinks that require straws. They also work with a licensed cooking oil recycler to provide new uses for collected, used cooking oil. To discourage the use of</p>

	disposable cutlery, they are made optional for deliveries and takeaway.
The Jolly Roger	The Jolly Roger has implemented a few initiatives to minimize waste. They encourage their customers to bring their own reusable containers for takeaways and minimise the provision of unnecessary plastic bags. All bottled beer and wine are sorted in a separate bin for recycling. They also refrain from using straws when serving drinks. They minimise food wastage in kitchen and among customers through avoiding over ordering and keeping a close eye on portion control.
The Meat Club	The Meat Club products are cut and packed at the source, eliminating re-packaging material commonly found in traditional butchers and supermarkets. To keep things cool and sustainable, products are delivered using reusable and eco-friendly chiller bags. After a delivery is completed, customer can opt-in to have the bags returned to the delivery partner for future deliveries or repurposed for other uses, eliminating waste.
The Ritual	The Ritual encourages its customers to reduce plastic waste by encouraging them to bring their own reusable containers and cups for takeaways. Paper bags are only given to customers upon request.
The Social Space	<p>The Social Space is a socially conscious multi-concept store, featuring a Café, a fair-trade retail area and a nail salon, all promoting a greater awareness for sustainability and conscious living. From its eco-friendly operational practices and package-free solutions, to encouraging customers to BYO by offering a discount, it aims to inspire its community to reduce waste and carbon footprint daily.</p> <p>The Social Space is offering a 30 cents discount for customers who bring their own cups or containers for takeaways.</p>
The Sustainability Project	<p>The Sustainability Project is a social enterprise which aims to encourage the adoption of low or zero waste lifestyle. Their mission is to educate, transform and inspire change-makers by providing information and a wide range of sustainable products that are of high quality and at affordable prices.</p> <p>The Sustainability Project will be running a promotion (Promo code: SYTWLxTSP) from 27 September to 7 November 2021 for 10% off their 'Kitchen Essentials' catalogue, which includes all their BYO items.</p>
The Working Capitol	Visual reminders have been placed around The Working Capitol (TWC)'s physical spaces to nudge members to use reusables as part of their daily routines. To encourage individual members to make waste reduction part of their day to day lives, TWC has also built a social media campaign that provides members with prompts and digestible information regarding waste reduction. TWC has adopted several waste reduction practices around its

	<p>premise and will continue to engage and encourage members to reduce waste through its communication platforms.</p>
Timberland	<p>Timberland is a global outdoor work and lifestyle brand that's on a mission to equip and inspire a new generation of the adventure doers to step outside and move the world forward. At the heart of the Timberland® brand is the core belief that a greener future is a better future. This comes to life through a decades-long commitment to make products responsibly, protect the outdoors, and strengthen communities around the world.</p> <p>The brand has committed to plant 50 million trees worldwide by 2025, and has a bold vision for its products to have a net positive impact on Nature by 2030, giving back more than they take. In aim to reduce the reliance on ONE-TIME usage paper bags, Timberland is rewarding customers with a \$1 discount* from 27th Sept to 27 Sept 2022. (Terms apply)* to encourage shoppers to bring their own bags.</p>
Treasure	<p>treasure is an app that aims to reduce food waste and promote food sustainability, targeted at everyday consumers. Users can order surplus and sustainable grocery products on merchants' pages using the app and enjoy attractive food prices at participating restaurants.</p> <p>treasure is offering a 50 cents rebate for users who bring their reusable treasure box for buffet-in-a-box takeaways at partner hotels. From 27 September to 7 November 2021, consumers who bring their own bag to self-collect groceries from their CBD concept store will stand a chance to receive a gift (while stocks last).</p>
Tzu Chi Foundation	<p>Established in 1993, Buddhist Compassion Relief Tzu Chi Singapore is an accredited Institution of Public Character (IPC). Under the assistance of dedicated volunteers, Tzu Chi Singapore operates 40 Eco Points island-wide, as well as the Eco-Awareness Centre. In support of the Say YES to Waste Less campaign, Tzu Chi Singapore will be incorporating messaging on simple actions the public can take to reduce disposables and food waste at the Eco Points, Eco-Awareness Gallery and Humanistic Youth Centre to encourage the public to say YES to leading a sustainable lifestyle by reducing waste.</p>
UglyFood	<p>Uglyfood's mission is to eliminate food waste and revamp the food ecosystem. They aim to make sustainability a part of people's everyday lives and advocate the concept of flexible eating.</p> <p>Uglyfood will be offering 10% off all surprise bundles (promotion code: SYTWLUGLY21) from 27 September to 7 November 2021 (minimum spend of \$40, limited to one redemption per customer).</p>
UNIQLO	<p>UNIQLO has phased out plastic shopping bags in all its 26 retail stores since 2nd March 2020 and introduced FSC</p>

	<p>(Forest Stewardship Council) certified paper shopping bags. To encourage customers to bring their own reusable bags to shop, these paper bags are charged 10 cents per piece. Eco bags are also available for purchase online and across all stores.</p>
United Overseas Bank (UOB)	<p>United Overseas Bank (UOB) have launched several initiatives to cultivate the awareness of environmental protection among the young, employees and beneficiaries. They have eliminated single-use plastics in their official corporate merchandise and collateral where possible and replaced them with environmentally friendly alternatives. They also implemented collection boxes across 56 branches in Singapore to encourage customers to upcycle their old and used red packets through the Lunar New Year Upcycling Programme. Through a sustainability web-series, From Waste to Wonder, they encourage the community to play a part in reducing food wastage. In 2021, UOB employees contributed a total of 2,694 pledges to conserve resources and reduce waste both at their workplace and at home.</p>
UnPackt	<p>UnPackt, as a zero-waste grocery and lifestyle store, encourages customers to bring their own containers to refill their grocery and household items in store. It also conducts talks and workshops for corporates and school which encompasses zero-waste living and sustainable practices.</p> <p>UnPackt will be offering 10% off all Pockeat products as well as 10% off food items for consumers who bring their own clean reusable containers from 27 September to 7 November 2021 to encourage the BYO culture.</p>
Upcircle	<p>Upcircle is a mobile application that enables crowdsourcing. Users can easily create listings on the app to source for items and materials or contribute to existing listings requesting for items. Through the app, one can discover and participate in projects that reuse, repurpose, recycle and upcycle.</p> <p>During the month of October, Upcircle will be running social media campaigns on their Instagram account @Upcircle.app to encourage users to create and contribute unwanted items to projects through their app. Prizes will be awarded to the most active contributor, most creative project, and the most impactful project that upcycles the greatest number of items.</p>
ViaRT Award 2021	<p>ViaRT Award, co-organised by Viant Commodities (a Metal Trading company) and Y Art Projects (a Multi Project Arts firm), first started in 2020 and calls upon students from primary and secondary schools to create innovative and meaningful artworks with recycled materials. As part of the competition, schools are provided with an information booklet on the competition, facts on 3Rs, and guide to different art expressions using recycled materials. The submission period for this year's competition will be from 12 July 2021 to 19 November 2021.</p>

VICOM	VICOM desires to play its part as a sustainability-conscious organisation through creating awareness and encouraging staff and stakeholders to support the Say Yes to Waste Less campaign via digital means and displaying posters in pantries and notice boards. VICOM will also continue its efforts in reducing paper waste such as by investing in digitalisation to reduce issuance of test reports in hardcopies.
W Market	W Market SG has been reducing the use of plastic from their events and encouraging vendors to change to reusable materials for packaging instead of single-use plastics.
Watsons Singapore	<p>Watsons, the flagship health & beauty brand of A.S. Watson, is committed to 'Look Good. Do Good. Feel Great.' with its customers. Cashiers at Watsons Singapore have been giving a nudge to consumers by asking if they need plastic carriers before dispensing them. The 'Bring Your Own Bag' initiative introduced by Watsons Singapore also further encourages consumers to reduce use of plastic bags, where single-use bags will be made chargeable at 10 cents per transaction from Monday to Wednesday across all outlets islandwide. 100% of the proceeds from the plastic bag charge go towards WWF's conservation efforts. Affordable reusable bags are made available for sale in-store to those who need it as well.</p> <p>A.S. Watson Group is a signatory of the New Plastic Economy Global Commitment and pledges to reduce the overall impact of its own brand packaging by actions such as eliminating unnecessary packaging by 2030. Beside its efforts to reduce waste, A.S Watson Group also promotes sustainable production and design where they target to use a minimum of 20% recycled plastic content in plastic packaging by 2025, if supply permits it.</p>
WhyQ	<p>As food deliveries become a pivotal part of the pandemic, WhyQ has dedicated efforts into reducing extensive plastic usage by encouraging its users to opt out of disposable cutlery for their orders since September 2020.</p> <p>To further enhance its Zero Waste efforts, WhyQ is collaborating with DBS to offer users 30% OFF for their late lunches/dinners (i.e. final hour lunch/dinner delivery timeslot on the WhyQ platform), with over 260 participating hawker stalls. This reduces the wastage of food ingredients from hawkers.</p>
Wildlife Reserves Singapore	<p>In its efforts to reduce waste, Wildlife Reserves Singapore (WRS) is committed to eliminating all unrecyclable, single-use plastics from its operations by 2025. Since 2016, nearly 80 per cent of unrecyclable single-use plastics have been removed from its four parks and they continue to work closely with its tenants and partners on this journey.</p> <p>WRS has stopped selling drinking water in plastic bottles in its parks since 2017. Instead, guests are encouraged to</p>

	<p>use refillable bottles and take advantage of the water dispensers installed across its four parks. Single-use plastics such as straws, cutlery and plastic bags have also been removed from the parks' restaurants and retail shops. Reusable non-woven bags can be purchased if guests require one, with all proceeds going to wildlife conservation efforts.</p> <p>Other efforts to reduce waste through its operations include a shift to digital park maps in 2020 and using 'ugly' foods that would otherwise be destined for landfill. Unwanted vegetables make up over 30 per cent of the total quantity of vegetables purchased for animal feed in WRS' parks. In addition, all horticultural waste is diverted from landfill through mulching or composting. The mulch is repurposed as animal bedding or reused in planting beds.</p> <p>WRS continues to create opportunities to engage the public and raise awareness on waste issues through in-park interpretive, animal shows and education programmes.</p>
Wing Tai Asia	<p>Wing Tai Asia Retail has championed many sustainable narratives to encourage shoppers to reduce fashion and plastic waste. In 2019, the Repurpose Fashion initiative was launched. Shoppers can donate their old clothes in their stores to get them repurposed. Wing Tai Asia Retail and its brands, including G2000, Cath Kidston, DPAM and Fox Kids & Baby has also taken a proactive stance towards the use of plastic shopping carriers. Partnering with WWF, a 10 cents bag charge was carried out at all Wing Tai Asia Retail stores and proceeds were donated to WWF.</p>
Woods in the Books	<p>Since Earth Day 2019, Woods in the Books implemented a \$1 charge for new paper bags. They accept used paper bags in clean and good condition at their brick-and-mortar stores – Woods in the Books or Books Ahoy! and offer them to customers as an alternative to new paper bags.</p> <p>As a children's bookstore, the store wants to empower their young readers to take charge of their eco-friendly practices on a day-to-day level. They do so by actively sharing ideas and resources through their Little EcoHero Project campaign. Learn more about their past initiatives at: https://www.woodsinthebooks.sg/pages/little-ecohero</p>
Xing Fu Tang	<p>Since July 2019, Xing Fu Tang has been encouraging customers to bring their own tumblers for drink takeaways. The company trained their staff to ask customers at cashier points if they need a plastic bag for takeaways. In previous marketing campaigns, Xing Fu Tang launched social media giveaways with reusable metal straws as prizes to encourage customers to reduce the use of plastic straws.</p>
Your Sustainable Store	<p>Your Sustainable Store is an online store with a wide range of curated, stylish, and affordable sustainable products with the aim of inspiring more to lead an</p>

	<p>environmentally aware lifestyle and to adopt reusables in support of the BYO movement. They encourage consumers to reduce the use of disposables through daily posts on their social media platforms. Additionally, they upcycle clean used packing materials (e.g. cardboard boxes, bubble wraps) for customers' delivery orders to extend packaging lifespan and to reduce the use of new resources.</p>
YUM! Group	<p>As part of the Say Yes to Waste Less campaign, Yum! Group will be facilitating a know-how session for its employees on sustainable practices that they can use in their daily lives.</p>
Zero Plastic SG	<p>ZeroPlastic SG is a youth-driven non-profit that aims to eliminate the usage of single-use plastics by spreading awareness via social media and collaborating with local businesses to be more eco-friendly.</p> <p>ZeroPlastic SG will be reaching out to hawker centres and F&B outlets to encourage them to reduce their use of single-use plastic bags by allowing customers to bring their own reusable bags as part of their Bring Your Own Bag initiative. Zero Plastic SG will also provide cloth bags collected during their cloth bag drive(s) to stalls.</p>