

Reference: NEA-PHOPD-SIPD-CIRCULAR-INFO-038

6 February 2023

Public Toilet Stakeholders

CODE OF PRACTICE ON ENVIRONMENTAL HEALTH (COPEH) 2021 - PROVISION OF BIDET FIXTURES IN PUBLIC TOILETS

- The National Environment Agency (NEA) has updated the requirement on bidet fixtures in public toilets under Section 2 of COPEH. The requirement to install a water hose/spray or bidet has evolved over time due to operational considerations and feedback received. The seat bidet fixture is effective for toilet users to practise personal hygiene and keep the floors clean and dry at the same time.
- i) COPEH 2020: A water tap point with spring loaded nozzle shall be provided within one cubicle of the toilet. **[Obsolete]**
- ii) COPEH 2021*: A water closet with a bidet fixture shall be provided within at least one cubicle of the toilet. [NEW] *Effective from 1 March 2022
- You may wish to refer to the **Annex A** for examples on seat bidet fixtures. For more information on seat bidet fixtures, please visit Singapore Sanitary Ware Importers & Exporters Association (SSWIEA)'s website: https://sswiea.org.sg/quidebooks.

Good Public Toilet Designs to Facilitate Cleaning and Maintenance

- Public Toilet Operators are also encouraged to adopt good toilet infrastructure and design to improve user experience and facilitate easier cleaning and maintenance. The use of technology such as ammonia sensors provides useful data and insights on the cleanliness of toilets and allows effective deployment of cleaners. For more information, please refer to Restroom Association of Singapore (RAS)'s A Guide to Better Public Toilet Design and Maintenance (see Annex B).
- 5 We seek your continued cooperation in keeping public toilets clean. Thank you.

Yours faithfully,

Halmie Hussein Mattar Director, Public Health Operational Policy Division National Environment Agency

NB: This is a computer-generated letter and no signature is required.

Annex A – Sample Photos of Bidet Fixtures



Annex B – RAS's Guide on Public Toilet Design and Maintenance



RAS's guide on better public toilet design and maintenance