

LET'S BE TAF... ..

Team Spirit

1. I shall respect team members' opinion
2. I shall contribute my time, talent and resources to achieve the team's goal
3. I shall not assume until I know the truth

Resourceful

1. I shall constantly upgrade my knowledge and skills
2. I shall be proactive and think of solutions when faced with difficulties
3. I shall constantly look for better / enhanced ways of doing things

Involved

1. I shall actively participate in departmental & organisational activities
2. I shall update myself constantly with the latest development in our organisation
3. I shall spend time to get to know my colleagues better

Motivated

1. I shall encourage my colleagues to do their best
2. I shall keep a positive mindset
3. I shall set a good example in self discipline (e.g. punctuality at work and meetings)

Focused

1. I shall not let personal differences with my colleagues affect our work
2. I shall not let comments about my work stop me from doing my best
3. I shall begin with the end in mind

Integrity

1. I shall practise what I preach
2. I shall take responsibility for my actions
3. I shall not do onto my colleagues what I don't want my colleagues to do onto me

Tenacious

1. I shall be courteous to even unreasonable customers to project a good customer service image
2. I shall not be easily discouraged by setback
3. I shall maintain ownership of my work to the end



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